



LIBRARY ANNUAL REPORT 2009



REVIEW OF 2009

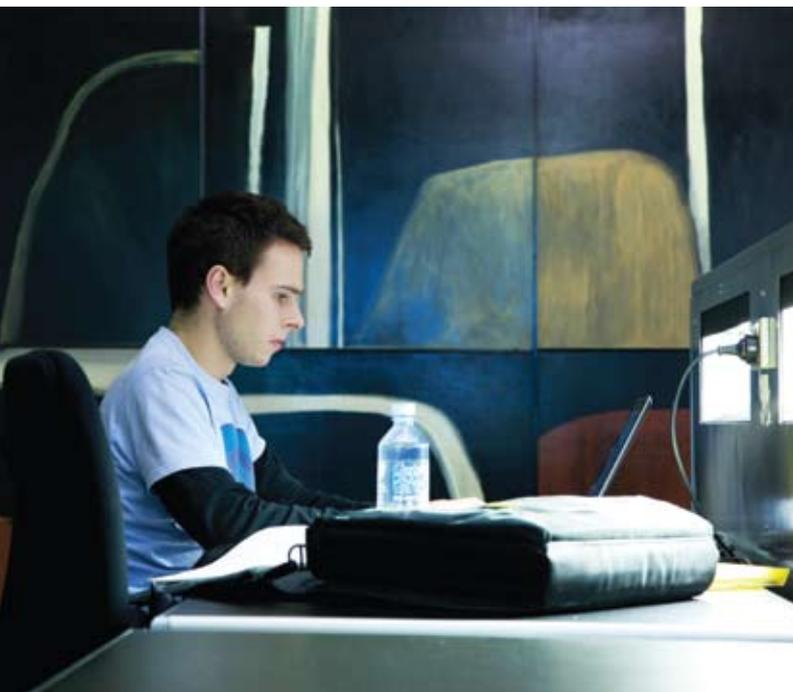
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'Heather Straka: The Sleeping Room' exhibition, installation shot, Hocken Gallery, 4 April-23 May 2009.

LIBRARY MISSION

**To enhance the University of Otago's ability to access
and apply information and knowledge resources
for research, learning and teaching**



Library Vision

One Needs-Driven Team – Internally Aligned and Externally Focused

FROM THE UNIVERSITY LIBRARIAN

The Library's report for 2009 reveals the extent and depth of the substantial work carried out to position the Library positively for the future. It was also a challenging year internationally in the information and publication arenas affected by the worldwide recession. Fortunately this was offset in New Zealand by the longevity of the high exchange rate of the dollar. All this was at the same time as development and use of mobile and social networking technologies blossomed and "googling" became a household term.

There were two particularly significant changes made to the Library's infrastructure and planning processes. Firstly, the realignment of Information and Education Services to work in partnership with the academic community brought it up to date in the international academic library environment, with potential in 2010 to become leading edge provided it is able to maintain the momentum. An exciting challenge lies in our ability to recruit appropriate professional staff to fulfil our expectations. Secondly, the Library added Operational Plans to its strategic planning continuum made up of University Imperatives, Library Strategic Plan, Operations Plans, Business and Budget Planning plus associated monitoring and evaluation.

In continuing provision of excellence in the Library's collections, the move to online options in 2009 notably increased. This was made visible by acquisition of major back files of the highest calibre, trialling new e-book options, investigation of discovery layers and preparing collections for Otago's participation in the CONZUL's TEC-funded national research storage project. Notable were the comments from academic staff who valued their ability to access our collections regardless of their location around the world.

Upgrading accommodation was extensive notwithstanding involvement in the University's Campus Master Plan process. Law and Dental branch libraries were refurbished and planning for the Bill Robertson Library went to tender. Planning for the future of the ISB building emerged as needing in-depth analysis.

The Library stepped up in 2009 and is well positioned to capitalise further within the New Zealand and international arenas.

Thank you to all those who contributed to what was a very full and productive year.

Sue Pharo | University Librarian



MEETING THE UNIVERSITY'S STRATEGIC IMPERATIVES – LIBRARY HIGHLIGHTS

How did we do?

The Library's 2006-2009 Strategic Plan outlined operational objectives under the six imperatives identified in the University's key document, *Strategic Direction to 2012*.

Strategic Directions to 2012 – Strategic Imperatives	Library's Objectives 2006-2009	Progress 2009
Achieving Research Excellence	Establish accessibility and ease of use as the foundations of the Library service	<p>Continuing development of e-resource back-file collections.</p> <p>Significant additions made to the e-book collection.</p> <p>Resources strengthened to support new academic appointments.</p> <p>The University's institutional repository OUR Archive was launched.</p> <p>Over 50 full-text University of Otago theses added to OUR Archive.</p> <p>400 significant artworks from the Hocken Collections added to Digital Collections.</p> <p>Seven exhibitions held to showcase the Hocken Collections.</p>
Achieving Excellence in Research-informed Teaching	Provide facilities and services which enable the independent discovery and use of information	<p>Library Teaching and Learning Plan updated and implemented.</p> <p>Peer learning project piloted in collaboration with HEDC.</p> <p>Interactive self-help resources developed for students, building competencies in information-searching and management.</p> <p>EndNote classes expanded and developed.</p> <p>Bill Robertson Library education collections evaluated, de-duplicated and enhanced bibliographic records provided for retained material.</p>

Strategic Directions to 2012 – Strategic Imperatives	Library's Objectives 2006-2009	Progress 2009
Ensuring Outstanding Campus Environments and Student Experience	Seek continuous improvement of the Library's services, physical resources and management processes	<p>The Law Library received a major refurbishment.</p> <p>The Dental Library was relocated and refurbished.</p> <p>Planning and construction underway for a major upgrade of the Bill Robertson Library.</p> <p>Ongoing development of e-resources in line with evidence of student-user preference.</p> <p>Cancellation of print journals where perpetual access to e-resource equivalents exists, in line with user preference.</p>
Contributing to the National Good and to International Progress	Provide stewardship of unique and rare resources, held for the nation as a whole	<p>70,105 records for unique archival and photographic materials added to Hocken's access databases.</p> <p>2009 Hocken lecture delivered by Dr Peter Simpson on the relationship between Charles Brasch and Colin McCahon.</p> <p>Celebrations held marking 100 years since the birth of Charles Brasch.</p> <p>Hocken donors acknowledged, thanked and celebrated.</p> <p>Gift of an anthem written for the University by James K. Baxter with music composed by Douglas Lilburn marked at a handover ceremony which received extensive national media coverage.</p> <p>Participated in CONZUL project to investigate options for a national store facility for low-use print-research resources.</p> <p>Developments relating to the management of research data, accessibility of incunabula and other digital projects presented at Pacific Rim Digital Library Alliance (PRDLA) 2009.</p> <p>Paper presented at the International Congress on Medical Librarianship.</p>

Strategic Directions to 2012 – Strategic Imperatives	Library's Objectives 2006-2009	Progress 2009
Strengthening External Engagement	Exploit opportunities for regional, national and international collaboration	<p>Led re-tender for supply of US and UK monographs contract to New Zealand University Libraries.</p> <p>Benefited from consortial purchasing of e-resources as members of CEIRC, EPIC and CONZUL.</p> <p>Participated in and contributed to CONZUL, LCoNZ and Matapihi.</p> <p>Works from Hocken Collections lent to galleries and museums throughout the country.</p> <p>Hosted Library visitors from Victoria University of Wellington, Alexander Turnbull Library, University of New South Wales and the Chinese University of Hong Kong.</p>
Building and Sustaining Capability	Develop an efficient and effective organisation which is readily adaptable to a changing academic environment	<p>Information and Education Services re-alignment completed including establishment of portfolio positions in e-Learning and Research Services.</p> <p>Workflow analysis and internal review of Remote Library Services undertaken.</p> <p>An internal review of the Bindery was undertaken.</p> <p>Successfully trialled a patron-driven model of e-book purchasing to meet the changing needs of users.</p> <p><i>Hākena</i> replacement strategy resulted in posting and evaluation of an RFI.</p>

LIBRARY PROJECTS

The Library continued to plan and undertake a number of projects in 2009 including:

Biodiversity Data Management Project Extension (January-June 2009)

The Library-funded Biodiversity Data Management Project (2008) successfully demonstrated that researchers at Otago want and need improved access to data, and that the Library has the potential to take a key role in managing, making accessible and curating primary research data: see Project reports – *Questionnaire Report* (Oct '08) and the *Final Project Report* (Feb '09).

During the six-month Project Extension, further work was done in both raising and sharing awareness of the issues of data management and curation. Outputs included a substantial *Qualitative Report* (interviews with 70+ Otago researchers) and a peer-reviewed article in the *NZLIMJ* (April '09). Activities included providing the groundwork for a University-wide workshop on data management and also for a University of Otago Research Project, *Long Term Preservation and Curation of Primary Research Data*, championed by the Information Science Department.

The Biodiversity Data Management Project (2008) and the Project Extension (2009) have substantially progressed understanding of, and interest in, the issues and challenges of managing research data at the University of Otago. This firm foundation means the Library is well positioned to progress activities in this area in future.

Science Expedition Reports Project

A project to improve bibliographic access to expedition reports presenting the work of scientists from the nineteenth and early twentieth centuries, ran for four months in 2008. In May 2009, work recommenced, and by the end of August the cataloguing for an additional 272 reports was complete.

Twenty six of these reports were items extracted from the collection of Benham reprints. This work has resulted in the completion of a project that helps to enhance access for researchers around the world to a collection of 1212 reports primarily focused on the classification and description of marine life.

University of Otago records now describe the resources more fully, and local holdings are accurate on national and international bibliographic databases.

Bill Robertson Reclassification Project

University-owned education resources, primarily those in the Library of Congress "L" sequence, will eventually be located in the refurbished Education Library. Education resources that formed part of the College of Education Dewey collection will be reclassified to Library of Congress and integrated with existing resources currently located at the Central Library, though the collection of material for teachers' classroom use will remain in Dewey classified.

The first stage of the reclassification project started in September and continued until Christmas. Over 8,000 Dewey resources were evaluated for reclassification. Evaluation resulted in identification and purchase of up-to-date resources where required, relocation of some outdated resources to Storage for historical research, upgrade of bibliographic records, de-duplication and improved accuracy of holdings records on national and international bibliographic databases.

Resources reclassified to Library of Congress now form the basis of the new Education LC collection.

Hocken Secure Hanging of Pictures Project

This project saw the implementation of a new secure hanging system of cleats and hooks that brings the Pictorial Collections' painting storage up to museum standard. Two types of hooks were designed to cater for large and small paintings, and new cleats or "D" rings were attached to the frames of the majority of the 1,700 framed paintings in Pictorial Collections.

This project has significantly minimised the risk of damage caused by paintings falling off the sliding racks. The project incorporated an inventory check of all framed paintings and the allocation of a permanent rack placement and rack numbers to each painting to maximise the use of existing rack space, improve artwork security and improve the timeliness of artwork retrievals.

In addition, each rack was photographed and these images have been printed and placed in a folder in the Pictorial Collections Reading Room to provide a means by which researchers can quickly “browse” the entire collection of framed paintings.

Hocken Uncatalogued Publications Project: Phase 3, Serials

The Serials project continued during 2009. Work on the backlog of donated materials resulted in several thousand items being added to the collection and a considerable gain in storage space. The previous project that focused on ensuring serials catalogue records were accurate was resumed, and half of the remaining records were completed. The statistics kept of this work have provided invaluable information for the ongoing management of the serials backlog.

Hocken Collections Archives and Photographs Access Enhancement Project, 2002-2009

2009 saw the final phase of the project begun in late July 2002, with an initial grant of \$250,000 from the New Zealand Lotteries Grants Board. Since then, we have achieved many milestones in the improvement of reader access to the archives and manuscripts and photographic collections of the Hocken Collections.

At the time the project commenced, focusing solely on archives, staff estimated only 30% of the archives collections were entered onto the online *Hākena* catalogue, and only 6% of archives items. The first phase, from July 2002 to July 2003, saw descriptive collection-level records created on *Hākena* for all the 6,000 or so archives collections that had previously had little or no data about their content recorded.

This greatly improved access to the collections for both Hocken patrons and staff. By 2004, the number of items being requested by patrons on-site had increased by about 40% and there have been further increases in use since then.

Since the initial grant, we received further funding grants from the Lotteries Board and University Library funding allocations, totalling \$881,000. In 2008 we expanded the project to improving the description of the photographic collections.

By the close of the project in December 2009, about 985 archival collections were fully described, nearly 90,000 records were described and added to *Hākena*, and over 1,260 linear metres of material had undergone conservation packaging. In addition, since 2008 over 25,000 individual photographs have been described and listed, and all photographic collections have now been surveyed and collection-level records created for them. However, there is still about 60% of the archives collections, as well as 97.5% of the estimated 1 million photographs, that would benefit from further description and cataloguing work.

Hocken patrons are now less dependent on staff to help them complete their research by using a variety of manual finding aids or time-consuming trawls through boxes. The quality of information available to our patrons about the content of our collections has also been vastly improved, along with the packaging of archives and photographs to ensure their long-term preservation and accessibility for future generations. As a result, we are now able to provide a much more stable, knowledgeable and consistent service to our patrons.

LCoNZ Projects

As a member of the Library Consortium of New Zealand (LCoNZ) the University of Otago Library contributed to a number of projects in 2009:

Institutional Research Repositories

The University's repository OUR Archive was launched by the end of 2009. An in-house project to digitise in-demand theses is providing initial content for OUR Archive.

Digital Asset Management System

This project was established to identify a preferred solution to manage the Library's digital assets, other than research outputs, including born digital and digitised assets. By the end of 2008 two possible solutions had been identified. However, the project was placed on hold in 2009 pending a decision regarding a higher priority in-house project with which the DAMS is required to interoperate.

Interlibrary Lending

Two options were investigated for providing LCoNZ libraries' business requirements for interlibrary lending and document delivery with two suitable solutions identified. The decision was made to proceed with the VDX platform, in a hosted environment provided by OCLC.

Discovery Layer

The discovery layer will harvest metadata from separate information systems and enable a Google-like search across the separate library systems via one search interface: for example, library catalogues as well as databases. By the end of 2009 a high-level business case had been approved by the LCoNZ Board and a request for tender was in process.



LIBRARY OPERATIONS PLAN

In addition to aligning with the University's Strategic Imperatives, the Library's operational planning process is guided by five key result areas which were identified in the Library Strategic Plan 2008-2012. In conjunction with a summary of the Library's current environment – including services that are expected to decline, services that are increasing, services that require review and approved projects – a picture of the Library's current position is available. The actions being taken within the key result areas indicate how the Library is developing and moving in order to achieve its mission, and contribute to the University's strategic direction.

Planning

Improved communications and accommodation redevelopment were two key activity themes in 2009. The Law Library was refurbished and significant planning-progress for the Bill Robertson Library was achieved. A new, modern Library facility, though with a reduced footprint, opened in the Dental School. The opportunity was taken to significantly weed the Dental collection and to relocate some of the journal collection to the Health Sciences Library. The reference collection in the Central Library was reviewed and material no longer used was transferred to storage facilities, or relocated to the open shelves for improved access.

Library publications promoting services were reviewed and redesigned in line with the University of Otago Library Style Guide. A wide variety of communication methods including Web 2.0 technologies were employed by staff to ensure a continuous flow of communication with stakeholders while the Library was undergoing significant change. Information and Education Services staff formalised new links with key faculty committees.

Productive partnerships with the University's Distance Office and Higher Education Development Centre (HEDC) resulted in a sense of "connected campus" and learning continuity for University staff and students.

Methods and Processes

Quality and best practice formed the focus in 2009. In house, and as a result of the review of the Library's Systems unit, a cross Library working party reviewed current workflows and updated procedures for managing electronic resources. Workflow improvements based on a clearing house for problem solving and a range of web-based tools to assist users and improve staff responses were implemented.

Otago led a CONZUL consortium which successfully completed negotiations for the supply of non-serial materials from US and UK vendors to all New Zealand University Libraries. This contract will run from January 2010 to December 2012. Otago also took the lead role on the LCoNZ document delivery project, which led to selecting a new software platform to take advantage of technology advances in providing this service.

Recommendations for the review of interlibrary loan and document delivery were implemented and reviews of the Remote Service and Bindery undertaken.

Our People

The re-alignment of the Library's staff structure continued through 2009, with Information and Education Services receiving attention. Faculty Librarian roles were modified, liaison roles positioned, team leaders' roles established for operational responsibilities and Portfolio Librarian positions established in E-Learning and Research Services. Increased in-house liaison between staff from Information Resources and Information and Education Services especially regarding Commerce and Humanities resulted in a stronger University Library liaison service.

A training programme for front-line staff in order to deliver a consistent Lending + i service was developed and implemented. Recommendations from the Document Delivery Review saw this service move from Information and Education Services to Access and Development Services, with the associated staffing. Library Assistants working to increasingly generic job descriptions are undertaking the majority of operations associated with the first-level service.

Service Delivery

Research support, resource availability, service enhancement through good use of technology, and increased access were key themes in 2009. Forthcoming deposit of e-theses into the repository OUR Archive precipitated a major rewrite, as an online resource, of the Library's extensive information service on preparing and presenting a thesis. In collaboration with HEDC, Graduate Research Services and the PhD Office the Library contributed to "The research journey" – an introduction to postgraduate research at the University of Otago, and to the "Our communities" project which involves peer support learning networks for postgraduate students.

The new Lending + i service consolidated first-level library inquiries, reducing the confusion caused by multiple service points. The referral service for in-depth information inquiries required some fine tuning, but by the end of the year the new service was working well with inquiries being passed on to subject experts where appropriate.

A review of print journal holdings where the electronic format is also available was undertaken, with academic staff consulted regarding format preference. Cost savings were applied to purchasing electronic back files to provide research support. User initiated e-book purchases, whereby bibliographic records from the Electronic Book Library are added to the Library catalogue allow users to link directly to the book and, depending on use level, initiate an automatic purchase. The success of the trial led to the recommendation of full implementation for 2010.

Business cases for the direct supply and load of MARC records from vendors and for the implementation of RFID were prepared but, in both cases, implementing the technology was not seen as advantageous to stakeholders at this stage.

Work began on the business case for replacing the existing system – *Hākena* – that provides management of, and access to, the unique unpublished resources within the Hocken Collections. Information from focus group sessions held with the users of the Hocken Collections to explore their requirements for a new system, contributed to the RFI process and a short list of potential solutions was agreed in late 2009.



Access to collections was improved by upgrading and enhancing bibliographic records across the Library system. Importantly, funding from the Lotteries Board has allowed significant description of, and access to, valuable research collections including the papers of early missionaries relating 19th century migration to New Zealand, much of it material collected by Dr Hocken himself, the literary papers of Janet Frame, Hone Tuwhare, R.A.K. Mason, James K. Baxter and the political papers of Mabel Howard, Michael Cullen and Clive Matthewson.

Relationship Management

The Library Communication Plan, in its first phase, focused on streamlining and strengthening internal communications. The next phase of the plan saw the focus change to strengthening the Library's communication and relationships with the University community.

The re-alignment in Information and Education Services was directed towards increasing liaison librarian capacity to maintain contact with researchers and postgraduate research students. 2010 should see this work come to fruition and will include a communication "kit" for academic liaison librarians with which to approach divisional departmental staff to discuss changing research needs and emerging models of scholarly communication including open access publishing and data management. Establishing the Research Service Librarian role was also an initiative directed towards this relationship building.

The Learning Services Librarian conducted workshops with colleagues from the University of Auckland and Victoria University of Wellington on the "Cephalonia method for orienting new students" after successfully presenting the Otago experience using the method to the LIANZA 2009 conference.

Staff from the Hocken Collections held a very successful inaugural "Donors Celebration" in November, setting a precedent for future similar events.

University strategic planning and its implications for the Library was the topic of the first Library Forum for 2009. The University's research focus and the Library's contribution regarding the research process were discussed at the second forum. Library representation on University-wide committees and working groups increased.



HOCKEN COLLECTIONS UARE TAOKA O HĀKENA

Seven successful exhibitions were mounted during 2009:

Dunedin Icon: Ralph Hotere: Four Decades On

31 January 2009 – 28 March 2009

The Hutton Family and the Dunedin School of Art

31 January 2009 - 28 March 2009

The Sleeping Room: Heather Straka

4 April 2009 – 26 May 2009

At Home: The Interior World of Patricia France

6 June 2009 - 26 July 2009

A Private Eye: Guy's Photographs of Dunedin

6 June 2009 - 26 July 2009

Charles Brasch: In the Company of Artists

1 August 2009 – 10 October 2009

On Vacation: A History of Holidaying in Southern New Zealand

17 October 2009 – 20 February 2010

More information on these exhibitions is available on the Library's website. In addition, two exhibition catalogues were published and a poster was produced.

The Hocken Collections were again well used with 10,026 researchers using 30,293 items, 1,946 written and telephone enquiries were answered and 522 orders involving 2,636 image reproductions were completed. There were significantly increased attendances at events with 1,216 participants in 96 exhibition floor talks, tours and classes.

Events were held to mark significant donations with national television and radio coverage given to the donation of a James K. Baxter/ Douglas Lilburn anthem composed by them for the University in 1945. To support May Music Month Hocken hosted a performance by Dunedin-based arts laureate Alastair Galbraith.

The 2009 Hocken lecture was given by Dr Peter Simpson. The lecture, titled *Patron and Painter: Charles Brasch and Colin McCahon* was chosen to mark the 100th anniversary of Charles Brasch's birth and the significance of his contribution to Hocken Collections.



Ann Shelton, Artist unknown, rack 4, Hocken Collections, 2008, C-type photograph, 800 x 1000mm. Purchased by Hocken Collections in 2009.



'On Vacation: A History of Holidaying in Southern New Zealand' exhibition, installation shot, Hocken Gallery, 17 October 2009-20 February 2010.

SPECIAL COLLECTIONS

Four successful exhibitions were mounted during 2009:

A Record of Achievement: The 50th Birthday of the Otago University Press

Beetles, Barnacles, Orchids, and the Origin of Species: Charles Darwin and His Legacy

'I sat down in the evening to read...' Books from the Library of Charles Brasch, Poet, 1909-1973

Heresy, Sediton, Obscenity: The Book Challenged

The four exhibitions were also made available online and are proving popular with 18,865 visitors for the Darwin exhibition and 12,950 for the Otago University Press exhibition.

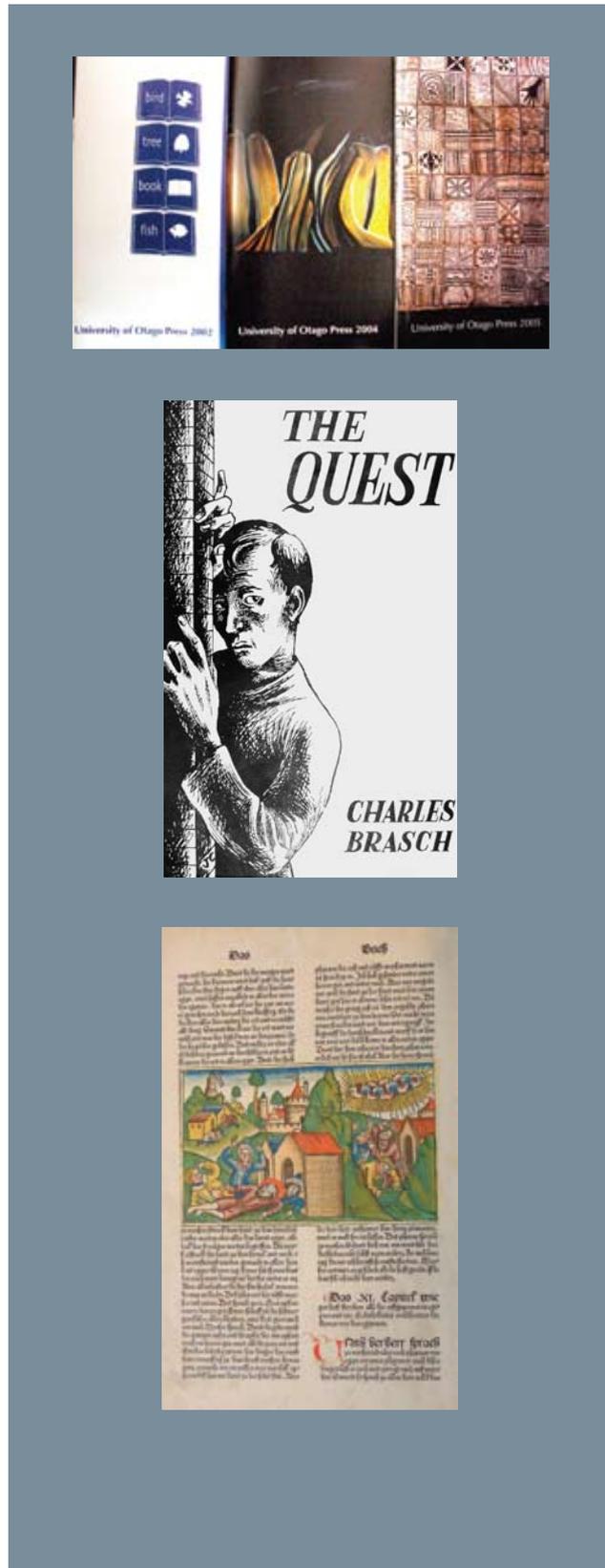
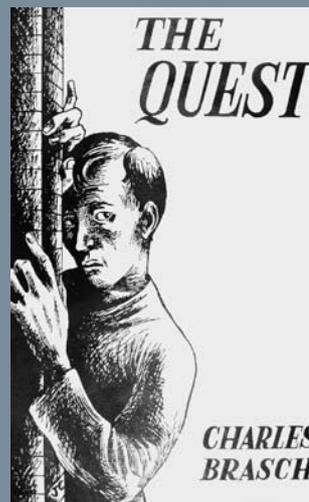
The Printer in Residence programme for 2009 produced a fine celebratory volume for the anniversary of Charles Brasch's 100th birthday. Entitled *O Lucky Man*, the limited-edition poems were by Auckland poet Riemke Ensing and were hand-printed by Tara McLeod. Images were produced by local artist Inge Doesburg.

Purchases and gifts made over the year continued to enhance Special Collections holdings. These included numerous pre-1801 books in Science and Philosophy, more John Buckland Wright books, and works such as William Godwin's *Enquiry concerning political justice* (1796) and a Logographic press edition of Daniel Defoe's *Robinson Crusoe* (1785).

Walk-in usage was also up considerably on the previous two years. There were a total of 164 readers who used 493 books. Visitors to the Exhibitions numbered 3,186.

2009 saw development of the first online resource from Special Collections which features the Library's collection of incunabula (pre-1501 printed books):

<http://library.otago.ac.nz/SpecialCollections/incunabula/index.php>



STAFF MATTERS

Professional Development

Amongst the initiatives undertaken in 2009 were:

Support for 5 staff to undertake the MLIS qualification;

Support for 1 staff member to undertake the Postgraduate Certificate in Museum Studies;

Study assistance for 5 staff to undertake other papers, primarily through the University of Otago;

Workshop attended by Library management staff on Hardwiring Teamwork presented by Peter and Susan Glaser.

Library staff participated in the following:

ALIA Information Online 2009 – Sydney

Meeting the Library and Information Needs of Aboriginal Peoples in Saskatchewan Seminar – Wellington

Aurora Foundation – Thredbo

Educause Australasia – Perth

LIANZA Library Assistants Day 2009 – Oamaru

Kura Reo ki Otautahi – Christchurch

KRIS Institutional Repository Administrators Seminar – Wellington

NZLLA Symposium 2009 – Auckland

Bibliographical Society of Australia and New Zealand Annual Conference – Brisbane

HRINZ Engaging Change Conference – Wellington

LIANZA Annual Conference – Christchurch

Australian Society of Archivists, ARANZ, Pacific Regional Branch of International Council on Archives Joint Conference – Brisbane

International Congress on Medical Librarianship – Brisbane

CAVAL People in the Information Profession Conference – Melbourne

ATLAANZ Shifting Sands – Firm Foundations Conference – Auckland

PRDLA "Libraries at the end of the world: digital content and knowledge creation" Conference – Auckland

National Digital Forum – Wellington

AAANZ Annual Conference – Canberra

New Zealand Historical Association Conference – Palmerston North

Book Blitz 1 – Auckland

Book Blitz 2 – Dunedin

Ascilite 2009 – Auckland

CAUL Industry ThinkTank 2009 – Sydney

Positively Parliament Seminar – Christchurch

Te Te Rōpū Whakahaui – Dunedin

LIANZA Growing Leadership Seminar – Dunedin

LIANZA RDA Workshop – Dunedin

Relationships Developed

Committee representation

Senate

Library Services Committee

Hocken Collections Committee

Library/Student Liaison Committee

Committee for the Advancement of Learning & Teaching (CALT)

Committee for the Integration of ICT with Learning and Teaching (CILT)

Web Advisory Committee

Information Technology Advisory Committee (ITAC)

eResearch Advisory Group (eRAG)

Fellows Advisory Group

Abbey College Advisory Group

Health Sciences Data Management Working Group

Distance Learning Advisory Board (DLAB)

Corporate Services Steering Group (CSSG)

Internal

Property Services

Information Technology Services

Higher Education Development Centre

Research and Enterprise

Marketing and Communications

Human Resources

OUSA

Financial Services

External

Library Consortium of NZ (LCoNZ) Board and Senior Management Group

Council of NZ University Librarians (CONZUL)

Council of Australian University Librarians (CAUL)

Alexander Turnbull Library

LIANZA

Dunedin City Council and Dunedin Public Libraries

Auckland City Libraries

NEW ELECTRONIC RESOURCES

Academic OneFile (upgrade)

ASM (American Society for Microbiology) Journals (moved to online only)

AuditAnalytics addition of Corporate and Legal Datasets

Bibliography of British and Irish History

BioOne.2

Bloomberg terminal

British Psychological Society Journals

C18 House of Commons Parliamentary Papers

Computers & Applied Sciences Complete (upgrade)

Digital Karl Barth Library

e-Anatomy

e-Duke Scholarly Collection – Expanded

Education Research Complete (upgrade)

Encyclopedia Britannica Online School Edition (EPIC)

Harrison's Online (AccessMedicine)

Humanities International Complete (upgrade)

IOPscience

Johns Hopkins Guide to Literary Theory and Criticism

JSTOR Arts & Sciences VIII

Max Planck Encyclopedia of Public International Law Online (Oxford Online)

Newspaper Source Plus (upgrade)

Niustext (Knowledge Basket)

Oxford Scholarship Online – Law

PsycEXTRA (Ovid)

Rock's Backpages

Electronic Books (Major Reference Works and E-Book collections)

Complete Dictionary of Scientific Biography (GRVL)

Ebook Library selections via patron driven model

Encyclopedia of Basic Epilepsy Research (ScienceDirect)

Encyclopedia of Forensic Sciences (ScienceDirect)

Encyclopedia of the Human Brain (ScienceDirect)

Encyclopedia of Microbiology (Third edition) (ScienceDirect)

Encyclopedia of Neuroscience (ScienceDirect)
Encyclopedia of Ocean Sciences (Second edition) (ScienceDirect)
Encyclopedia of Violence, Peace, & Conflict (Second edition) (ScienceDirect)
Heath and Whale on Insolvency (LexisNexis)
Hormones, Brain and Behavior (ScienceDirect)
International Encyclopedia of Human Geography (ScienceDirect)
International Encyclopedia of Public Health (ScienceDirect)
Learning and Memory: A Comprehensive Reference (ScienceDirect)
LWW Doody's 2008 Core Collection (Ovid)
Math Solutions
Oxford Encyclopedia of Legal History (Oxford Digital Reference Shelf)
Parry & Grant Encyclopaedic Dictionary of International Law (Oxford Digital Reference Shelf)
RSC eBooks 2010
SpringerLink eBook collections: Behavioral Science; Biomedical and Life Sciences; Business and Economics; Chemistry and Materials Science; Computer Science; Earth and Environmental Science; Engineering; Humanities, Social Sciences and Law; Medicine

Individual Electronic Journals

International Journal of Gender and Entrepreneurship (Emerald)
International Journal of Performance Analysis in Sport
International Journal of Public Theology (Brill)
Journal of Asset Management (Palgrave Macmillan)
Journal of Brand Management (Palgrave Macmillan)
Nature Chemistry
Nature Photonics
Phytotaxa

Electronic Back Files

American Chemical Society Legacy Archive
Brill Journal Archive
Cambridge Journals Digital Archives (CJDA)
Oxford Journals Archive 2009 upgrade
Sage Deep Backfile

ScienceDirect: Back files for Business Management & Accounting, Biological Sciences, Social Sciences, Pharmacology, Toxicology & Pharmaceuticals, Economics, Econometrics & Finance

SpringerLINK Online Journal Archive (OJA)

Electronic Resources not renewed for 2009

ASTM Digital Library

CHEMnetBASE

Europa World of Learning

World Who's Who

Statesman's Yearbook

Nature Nanoscience

Nature Materials

Global Books In Print

Stat!Ref (except DSM-IV-TR)



STATISTICS

Collection Resources

	2009	2008	2007
Volume equivalents added during year			
Books (volumes)	22,290	28,408	129,105
Serials (bound volumes)	7,749	10,268	16,231
Microforms	84	427	3,510
Non-book materials*	4,030	17,666	12,671
Total	34,153	56,769	161,517
Volume equivalents held at end of year			
Books	1,094,165	1,091,174	1,071,519
Bound serials	479,316	471,742	462,566
Unbound serials	46,196	45,996	45,075
Microforms	224,052	229,582	230,947
Other non-book materials*	1,218,520	1,215,442	1,200,432
Total	3,062,249	3,053,936	3,010,539
Number of print serials currently received			
Subscriptions	3,947	4,270	4,277
Donations	2,866	2,873	2,809
Total print serials	6,813	7,143	7,086
Number of electronic serials annually received	111,919	73,359	72,224
Total print and electronic serials	118,732	80,502	79,310

* Non-book materials include: CD-ROMs, cassettes, videos, DVDs, kits, records, computer files, maps, tapes.

Lending figures

	2009	2008	2007
Books			
First Loans	214,138	227,568	272,553
Renewals	118,052	124,719	113,755
Journals	4,132	4,002	5,453
Reserve Collections	182,741	190,574	203,352
Equipment	14,056	19,250	27,118
Total	533,119	566,113	622,231

Hocken Loans to other Institutions in 2009

45 works were loaned to nine institutions for 13 separate exhibitions:

- Helen Kapp, *Drawing of Charles Brasch*, c.1930, pen & wash on paper to Otago Museum for *Charles Brasch: 'A great, good man'*, March 2009-April 2010
- Milan Mrkusich, *Painting 62-2*, 1962, oil on canvas to Gus Fisher Gallery, Auckland for *Trans-Form: The Abstract Art of Milan Mrkusich*, 6 March-2 May 2009
- J.C. Hoyte, *Entrance to Whangarei River looking towards Auckland*, 1871, watercolour on paper to Whangarei Art Museum for *Plumb Lines – A Survey of the Visual Landscape through the Surveyor's Lens*, 9 March-28 June 2009
- Di Ffrench, *Hunter I*, 1990/91 & *Portrait of Toby #1*, 1988, cibachrome prints to Dunedin Public Art Gallery for *Di Ffrench: Activating Ideas*, 14 March-17 May 2009
- All 13 Frances Hodgkins works in the collection to Dunedin Public Art Gallery for *Frances Hodgkins: Femme du Monde*, 28 April-26 October 2009
- Seraphine Pick, *Don Quixote's Imaginary Lover*, 2004, oil on canvas to Christchurch Art Gallery for *Seraphine Pick: Tell Me More*, 24 July-22 November 2009 (touring until September 2010)
- 7 works from 1980s and collection of negatives on deposit from artist to Christchurch Art Gallery for Andrew Drummond survey exhibition, 17 April-25 July 2010
- Helen Kapp, *Charles Brasch*, c.1930, gouache on paper to Special Collections, University of Otago Library for *'I sat down in the evening to read...': Books from the Library of Charles Brasch, Poet, 1909-1973*, 13 July-23 October 2009
- Janice Gill, *Friday night, Winton*, 1969, oil on hardboard to Southland Museum & Art Gallery for *Janice Gill: telling stories of ourselves*, 14 August-11 October 2009
- 4 x William Fox watercolours of Kai Tahu subjects to Christchurch Art Gallery for display at entrance to *Brought to Light: A new view of the collection*, November 2009-November 2010
- 6 x engravings of Captain Cook from the Godward collection & 1 Wedgwood porcelain cameo to Tauranga Art Gallery for *The Captain*, 20 October 2009-31 January 2010
- 3 x J.S. Parker works from 1975 to Millennium Art Gallery, Blenheim for *J.S. Parker: Plain Song*, 20 November 2009-31 January 2010
- Colin McCahon's *The Curtain of Solomon*, c.1958, 2 panels: oil on board to Christchurch Art Gallery for *Blue Planet*, 21 November 2009-November 2010

Use of Electronic Databases and Resources

	2009	2008	2007
Total Sessions Session is a successful logon to an online service	1,230,046	791,813	999,076
Total Searches Search is each search submitted to the online service	7,323,915	6,440,234	7,942,648
Full text retrieved Number of full-text articles successfully requested by users from all of the Library's licenced electronic resources	2,325,422	1,945,181	1,847,326

Budgeted Expenditure and Source of Funds

	2009 (\$'000)	2008 (\$'000)	2007 (\$'000)
Principal Expenditure			
Staffing (including salary-related costs)	9,302	8,815	8,320
Consumables	2,396	2,683	2,778
Library Resources			
Monographs	2,778	1,901	1,828
Subscriptions	11,333	9,196	9,004
Total	25,809	22,595	21,930
Budgeted Source of Funds			
University	23,543	20,350	20,070
External Income (includes distribution from all trusts, Otago Polytechnic, Otago DHB, fines, donations and copying/printing income)	2,266	2,030	1,860
Total	25,809	22,380	21,930

FACTS & FIGURES AT A GLANCE

University of Otago Library comprises the following:

Libraries and units:

Bill Robertson (including Southland Library)

Bindery

Central (Information Services Building)

Access & Development Services

Central Services

Commerce

Humanities

Information Resources

Information & Education Services including Special Collections (de Beer Gallery)

Te Aka a Tāwhaki

Health Sciences Dunedin (including Dental Library) in collaboration with Christchurch Medical Library and Wellington Medical Library

Hocken

Law

Science

Storage at 109 and 137 Leith Street

Collections:

3,062,249 items (books, journals, art works, photographs, maps and archives)

6,813 print subscriptions

111,919 electronic serials

348,633 e-books

LIBRARY STRATEGIC PLANNING – A REPRESENTATION

University Strategic Imperatives



Key Result Areas – Our “enablers”

Planning
Methods and Processes
Our People
Service Delivery
Relationship Management

Operational Actions – examples



