

The consistency and ecological rationality approaches to normative bounded rationality

Nathan Berg*

Department of Economics, University of Otago, PO Box 56, Dunedin, New Zealand

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This paper focuses on tacit versus explicit uses of plural performance metrics as a primary methodological characteristic. This characteristic usefully distinguishes two schools of normative analysis and their approaches to normative interpretations of bounded rationality. Both schools of thought make normative claims about bounded rationality by comparing the performance of decision procedures using more than one performance metric. The consistency school makes tacit reference to performance metrics outside its primary axiomatic framework, but lexicographically promotes internal axiomatic consistency as the primary, and in most cases sufficient, normative outcome with which to undertake welfare comparisons. The consistency school's axiomatization program, in both neoclassical and behavioral forms, pre-commits to welfare interpretations that follow a hierarchy of rationalities based on the stringency of restrictions that different axiomatizations impose on choice data. In contrast, the ecological rationality school explicitly adopts multiple, domain-specific performance metrics, reflecting the view that adequate descriptions of well-being are irreducibly multivariate (i.e., non-scalar).

1. Introduction

One strand in the bounded rationality literature focuses almost exclusively on internal consistency as the litmus test for rationality, which I refer to as the *consistency school* of normative bounded rationality research. In contrast, the ecological rationality school applies multiple performance metrics, explicitly delimiting the class of decision-making environments in which a particular combination of normative criteria is specifically rather than universally relevant. Consistency axioms include: transitivity of preferences required for decisions over vector-valued elements of a choice set to be representable as maximization of a scalar-valued objective function; the Savage axioms, required to guarantee that choices over random payoff distributions are representable as expected utility maximization; the Bayesian and Kolmogorov axioms, which require internal consistency of conditional and unconditional beliefs (with respect to the definitions of conditional and unconditional probability) — without requiring subjective beliefs to be accurate with respect to objective probability distributions; and the assumption of time consistency in dynamic choice models, a common assumption in intertemporal choice models that justifies exponential discounting and has evolved into a rationality axiom among bounded rationality researchers who propose quasi-hyperbolic discounting as a model of myopia and imperfect willpower.¹ The consistency school's move into behavioral economics includes empirical studies identifying empirical inconsistencies,

*Email: nathan.berg@otago.ac.nz

50 where observed choice behavior is incompatible with standard rational choice models, and
 51 a very active program of theoretical modeling based on new axiomatizations and their
 52 weaker restrictions on observable choice data. Frequently motivated as finally providing
 53 formal or rigorous underpinnings for previous models of bounded rationality, these
 54 attempts to axiomatize bounded rationality can be described as seeking to rationalize
 55 particular deviations from standard axiomatic rationality (e.g., regularities in choice data
 56 that appear anomalous through the lens of rational choice theory) by postulating weaker
 57 (i.e., less restrictive) lists of bounded rationality axioms.

58 This paper seeks to describe a new taxonomy of normative methodology consisting of
 59 two distinct approaches to bounded rationality. The consistency school of bounded
 60 rationality includes many well-known economists who describe their work as **behavioral**
 61 while defining rationality just as neoclassical economics do: solely as internal logical
 62 consistency. Names such as Kahneman, Thaler, Diamond, and numerous others are
 63 associated with this strand of bounded rationality, targeting deviations from consistency as
 64 the primary phenomenon to be analyzed and, in so doing, maintaining consistency as the
 65 central normative criterion for rationality.

66 In its formalizations of normativity, the consistency school claims that logical
 67 consistency provides an exhaustive characterization of rationality and is singular as the
 68 ultimate normative concern. Even when obvious multiplicities of performance metrics
 69 present themselves as intuitively relevant for evaluating well-being, consistency is applied
 70 lexicographically, trumping other measures that could be used to compare how well
 71 different decision procedures perform. For example, although **irrational** (Nash) versus
 72 **boundedly rational** or **irrational** (non-Nash) strategies by experimental participants are
 73 commonly reported empirical outcomes, behavioral game theorists rarely report average
 74 or cumulative payoffs comparing the two. It often turns out, however, that less consistent
 75 decision procedures in strategic settings (e.g., non-Nash versus Nash strategies) and in
 76 games against nature (e.g., time-inconsistent versus time-consistent) earn more money.

77 In this case, we have two distinct normative measures. The first is a discrete, binary
 78 outcome: axiomatically inconsistent versus consistent. The second normative measure,
 79 cumulative or average earnings, is a non-axiom-based performance metric. Although
 80 earnings may be more relevant for real-world normative analysis, the primary normative
 81 yardstick for assessing rationality in much of the bounded rationality literature focuses
 82 solely on axiomatic consistency.

83 Given observed choice data from one group (A) that satisfy a particular
 84 characterization of (bounded) rationality and another group (B) whose choice data do
 85 not, normative analysis of the consistency school tells us that the normative variable of
 86 interest is the discrete outcome of belonging to group A or B. But what if both groups earn
 87 roughly the same amounts of money? Or what if the irrational group B earns more? Would
 88 our normative analysis then be better served by analyzing correlates and predictors of
 89 group-A versus group-B status, which may not in fact matter very much, or the correlates
 90 and predictors of high versus low earnings?

91 Justifying the consistency school's perspective by affirming the real-world relevance
 92 of axiomatic consistency (i.e., the normative relevance of group-A versus group-B status)
 93 would seem to require having access to plural normative metrics (e.g., comparing decision
 94 procedures that conform with bounded rationality axiomatizations of varying stringency in
 95 other normative units of performance, such as wealth, health, or happiness).² In many
 96 well-known games such as **prisoner's dilemma**, **centipede**, and the **trust game**, the so-
 97 called irrational non-Nash strategies (which sub-optimally forgo higher individual payoffs
 98 conditional on the other player's strategy) achieve higher individual and aggregate

99 payoffs, through the joint interaction of non-best-response strategies. If decision
100 procedures that violate more stringent axiomatic requirements of bounded rationality
101 generate more money, health, or happiness than those that conform to more stringent
102 axiomatic characterizations of rationality, then we face an interesting tension among plural
103 normative metrics. Evaluating which metric provides more compelling prescriptive
104 notions of *tought* is an important question. Does it make sense to ignore this tension and
105 compare decision procedures solely by consistency, applying it lexicographically as the
106 fundamental methodological prior of normative economic theory?

107 When bounded rationality investigations report rankings of people's rationality
108 according to differing degrees of conformity or non-conformity with axioms that
109 guarantee best-response strategies—without reporting the realized payoffs associated with
110 each discrete category of axiomatic rationality—critical information is lost. Ranking
111 performance by payoffs (and investigating factors that influence them) in the actual
112 environment that participants face—where others are not necessarily playing best-
113 response strategies—might provide more important normative information about well-
114 being. If people's choice data fail the test of consistency according to an axiomatic notion
115 of bounded rationality but, in so doing, achieve higher payoffs in units of another
116 normative performance metric such as dollars, then the normative appeal of axiomatic
117 bounded rationality may be limited. Moreover, empirical characterizations of people's
118 rationality in terms of a spectrum of conformity over nested sets of axiomatic rationalities
119 (e.g., Manzini & Mariotti, 2010) are likely to provide incomplete, if not distorted,
120 information about how well people's repertoires of behavioral rules actually produce well-
121 being.

122 By defining rationality and bounded rationality in terms of different degrees of
123 stringency with respect to logical consistency, these axiomatic characterizations of
124 bounded rationality stake their normative claims on the idea that it is the extent to which
125 choice data are internally consistent that exhaustively characterizes a decision procedure's
126 performance. The consistency school's justifications for its formalizations of bounded
127 rationality (expressed as weakened, or less stringent, sets of consistency requirements,
128 within which perfect rationality is nested) turn out, however, to depend on auxiliary
129 normative performance metrics that contradict the axiomatization project's claims of
130 sufficiency and exhaustiveness. Methodological contradictions among the normative
131 claims in axiomatizations and the auxiliary normative performance metrics they tacitly
132 introduce, such as in money-pump arguments and in the nested hierarchies of axiomatic
133 characterizations of bounded rationality, are analyzed in detail in later sections.

134 A second school of thought in the taxonomy of normative approaches to bounded
135 rationality is referred to as the *ecological rationality* school. In contrast to the consistency
136 school, the ecological rationality school embraces and makes explicit use of a plurality of
137 normative criteria. The justification for pluralism with respect to normative standards
138 follows from the observation that well-being is a multi-dimensional phenomenon and
139 therefore its characterization requires multiple measures. Pluralistic description and
140 prescription regarding how well different decision procedures perform reflects the
141 multiple and oftentimes incommensurable components of well-being (i.e., those that
142 cannot be traded off against one another and compressed to a universal scalar-valued
143 performance unit).

144 In the ecological rationality school, multiple normative criteria are required to
145 characterize the rationality of decisions, inferences, and institutions, depending on the
146 environment or *decision domain*. Prime examples of these multiple normative criteria for
147 describing and comparing the ecological rationality of two decision strategies or two

148 decision-makers' choice data would include dollar payoffs, life expectancy, health outcomes,
 149 self-reported happiness, accuracy of beliefs with respect to objective frequencies, and many
 150 others, depending on context. Ecological rationality is a matching concept that does not
 151 universally apply the label *rational* to a procedure for making decisions or inferences.
 152 Rather, ecological rationality requires a good-enough match between a decision procedure
 153 and the environment in which it is used. Characterizations of ecological rationality require a
 154 description of decision procedures, the decision environment, and performance metrics in
 155 units of measure whose levels can be compared. When a decision procedure is well matched to
 156 an environment, where *well matched* is defined as achieving good-enough levels on the
 157 performance metrics relevant to that environment, then the pair (*decision procedure*,
 158 *environment*) is classified as ecologically rational.³

159 The primary differences between the approaches in these two schools of normative
 160 methodology are: (1) explicit use of multiple performance metrics in normative analysis; (2)
 161 a view about whether multiple normative criteria weaken or strengthen economic theory;
 162 and (3) the kinds of real-world problems to which each school's methods can be applied.

163 One way to evaluate the question of how these two schools of normative methodology
 164 succeed in their common goal of real-world relevance is the extent to which researchers
 165 are able to exploit the respective multiplicities of performance metrics that both schools
 166 use—tacitly in the case of the consistency school and explicitly in the case of the
 167 ecological rationality school. The criterion of real-world relevance cannot be easily
 168 dismissed as ad hoc, by virtue of the fact that both schools claim real-world relevance and
 169 improved veridicality of their models' assumptions as justifications for their
 170 methodological choices.⁴

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173

2. Money-pump arguments and normative claims about bounded rationality

174 Grüne-Yanoff (2004) argues that rationality axioms based on consistency axioms such as
 175 transitivity do not follow as a necessary implication of broader notions of optimization.
 176 Therefore, he disagrees with those who interpret observed violations of axioms such as
 177 WARP, SARP, and GARP (in experimental settings where behavioral economists
 178 frequently test the power of theories of bounded rationality to explain observed violations)
 179 as evidence against optimization, sometimes referred to as the neoclassical maximization
 180 hypothesis.

[AQ2]

181 In contrast, I argue that normative analysis can do away with the maximization
 182 hypothesis and not automatically conclude that consumers are irrational. Optimization is
 183 not required for describing what people do when they adaptively seek to make
 184 improvements in their own well-being. Violation of the maximization hypothesis is to be
 185 expected among adaptive agents who seek to: learn more about their own goals; expend
 186 costly effort to change their goals and preferences; explore which actions are available,
 187 sometimes making important discoveries that shift observed choice patterns; and receive
 188 new information about the payoffs that those actions are expected to achieve in a
 189 fundamentally non-static environment. Grüne-Yanoff (2004) seems to imply that
 190 rationality requires maximization, but that the objective being maximized changes
 191 frequently (e.g., beliefs may change and some choices involve indifference versus
 192 incommensurability that standard axiomatic formulations do not distinguish between);
 193 therefore, violation of consistency axioms is not evidence against maximization. Although
 194 I agree with the conclusion of this statement, my position is that rationality requires
 195 adaptation and experimentation, and that violation of consistency axioms is not evidence
 196 against the hypothesis that people are purposefully pursuing adaptive improvements in

197 their well-being (which is not the same thing as maximization but shares with Grüne-
198 Yanoff the normative view that inconsistency does not imply pathological choice).

199 The failures of the revealed preference project in economics that Grüne-Yanoff (2004)
200 observes suggest that normative analysis faces a still-open question: how to describe the
201 decision process that people use to purposefully improve well-being, whether that process
202 is maximization (which it could be in many instances), adaptation and satisficing, or
203 something else altogether. Observed violations of transitivity tell us only that the decision
204 process we are trying to observe is not maximization of a static preference relation. Ruling
205 out static optimization based on observed choice data that violate preference axioms
206 effectively rules out only a tiny subset in the universe of purposeful decision processes,
207 and this finding does not seem to have helped economics learn very much about the
208 question of how people decide and what influences those decisions.⁵

209 The case of prospect theory illustrates how the methodological commitment to the
210 hypothesis that economic agents must be maximizing some objective function (if only we
211 could discover which one) serves to circumscribe rather than expand economists' investigation
212 of how people make choices and respond to changes in policy variables that are common targets
213 of normative analysis. From prospect theory, we learn that a determined maximizer *could*
214 *possibly* exhibit Allais' paradox by maximizing an objective function with asymmetric
215 psychological values assigned to positive and negative changes in monetary payoffs and a
216 weighting scheme based on non-linear transformation of probabilities. As a thought
217 experiment, prospect theory suggests a new possibility that was surprising in light of early
218 interpretations of Allais' paradox (and other violations of expected utility theory) as evidence
219 of failure to maximize anything at all. Allais' paradox simply demonstrates that a decision-
220 maker does not choose risky gambles by maximizing expected utility. Prior to prospect theory,
221 there were few, if any, *alternative* maximization stories (i.e., with an objective function that
222 differed from that of expected utility theory) that could rationalize Allais' paradox. Prospect
223 theory raised interesting new questions regarding the normative interpretation of reference
224 points, asymmetry in the subjective evaluation of gains and losses, and whether the probability-
225 weighting function represented perceptual distortions akin to optical illusions.

226 Despite these insights from prospect theory (similar to other famous *how-possibly*
227 explanations,⁶ e.g., Schelling's work revealing a surprising mechanism capable of
228 generating neighborhood segregation without intergroup animus), critics such as
229 Gigerenzer question what we learn about the way human minds work by continuing
230 down the path of repairing broken constrained optimization models with modifications of
231 functional forms and new psychological parameters in the constraint set. Instead, he argues
232 for abandoning constrained optimization and developing more veridical models of decision
233 processes. Gigerenzer is concerned that attempts to rationalize so-called anomalies by
234 introducing more flexible objective functions or weaker sets of bounded rationality axioms
235 – while hanging onto the core methodological tenet of constrained optimization – distract
236 from more important normative analysis. He argues that ecological rationality helps us
237 better understand how high-stakes decisions are actually made and how attempts to design
238 the decision-making environment are likely to affect the pluralistic behavioral decision
239 rules and outcome measures needed to evaluate domain-specific performance.

240 Gigerenzer criticizes bounded rationality models that add new parameters to make the
241 objective functions and constraint sets used in standard decision models more flexible.
242 Greater flexibility leads to improved statistical fit, but without necessarily revealing
243 mental process. Introducing weakened axioms that rationalize larger sets of choice data
244 (and therefore *explain* anomalous behavioral patterns) is, in Gigerenzer's view, a
245 similarly mechanical and unrevealing exercise.

246 One question that appears to be infrequently asked is what justification there is, in
 247 terms of measures of performance and well-being, for applying the more-is-better notion
 248 to axiomatic consistency. Those who propose a hierarchy of rationalities ranked by
 249 stringency of axiomatic consistency, implying that people whose choice data conform to
 250 more stringent axiomatic consistency are somehow better off, face criticisms from those
 251 who see little evidence or theoretical justification for prescriptive interventions to *de-*
 252 *bias* irrational people (irrational, because they violate consistency axioms; e.g., Jolls &
 253 Sunstein, 2006; Jolls, Sunstein, & Thaler, 1998). Is there compelling evidence that *de-*
 254 *biasing* campaigns, or interventions that would cause people's choice data to conform with
 255 more stringent sets of rationality axioms, would improve well-being?

256

257

258 **2.1. Tacit multiplicity of normative yardsticks used to motivate rationality axioms**

259 The standard money-pump argument attempts to justify the claim that rational decision-
 260 makers should satisfy the transitivity axiom. Common to justifications for axiomatic
 261 definitions of both bounded and neoclassical rationalities, the money-pump argument
 262 demonstrates how these justifications rely on at least one auxiliary normative performance
 263 metric. The relevance of this for bounded rationality axiomatizations that do *not* require
 264 transitivity is that multiple normative criteria—outside the axioms themselves—are used
 265 in arguing for why an axiom is appealing. It is therefore instructive to re-examine the
 266 multiplicity of normative yardsticks used in justifying transitivity, because this
 267 multiplicity reappears tacitly in proposals for hierarchies of bounded rationalities based
 268 on the stringency of axioms (even those that allow for intransitivity). The money-pump
 269 argument uses money as an external normative measure in support of being consistent with
 270 transitivity. Similarly, those who advocate hierarchies of axiomatic rationality must
 271 somehow link positions on this ranking of axiomatic rationalities to at least one external
 272 metric of performance. For example, those whose choice data exhibit intransitive cycles
 273 but not menu effects (Manzini & Mariotti, 2010) demonstrate a greater degree of
 274 axiomatic consistency without achieving transitivity. The proposal that these relative
 275 positions in a hierarchy of axiomatic bounded rationalities convey information relevant to
 276 welfare economics implies that these ranked positions can be linked to some other measure
 277 of well-being external to the axioms themselves. Without the link from conformity with an
 278 axiomatized rationality to an external performance metric, these rankings in the hierarchy
 279 of rationalities may not be normatively relevant.

280 According to the money-pump argument, intransitive people suffer because they are
 281 willing to make sequences of trades that leave them with no money. It is entirely
 282 reasonable to investigate correlations between different decision-making procedures and
 283 the levels of wealth they produce. Wealth, however, bears no logical connection to
 284 transitivity (or, as it turns out, to other consistency axioms). As I will argue in the next
 285 section, greater wealth does not imply greater degrees of internal consistency, and internal
 286 consistency does not imply greater wealth. The textbook labor-leisure tradeoff—based
 287 squarely on the rational-choice model and conforming perfectly to rational preference
 288 axioms—teaches, after all, that utility maximization does not imply money maximization.

289 The axiomatic approach to rationality, whether orthodox rational choice or its bounded
 290 rationality variants, is only interesting insofar as it predicts or correlates with well-being
 291 and performance measures that we care about. We could instead study what influences the
 292 well-being and performance measures we care about more directly, however, without
 293 checking for consistency with a set of axioms. If checking for axiomatic consistency
 294 provided a useful shortcut to predicting normative outcomes we care about, then the

295 ecological rationality school and presumably many others would use it. These tests of
 296 axiomatic consistency do not, however, provide reliable information about normative
 297 outcomes that people and scientists who study them typically care about.

298 There are many possible mechanisms that can, in theory, reward intransitivity. For
 299 example, non-static payoff environments may give inconsistent decision-makers an
 300 advantage in discovering new information and opportunities. In environments where
 301 decision-makers do not know the payoffs associated with all elements of their choice set
 302 (perhaps because the environment is occasionally shocked in ways that shift the mapping
 303 from actions into payoffs), intransitive cycling may help detect shocks and diversify risk
 304 (Bookstaber & Langsam, 1985).

305

306

307 **2.2. Logical inconsistency of wealth as an auxiliary performance metric in the money-** 308 **pump argument**

309 Transitivity is neither sufficient nor necessary for wealth. If X prefers A (earn nothing and
 310 live in mom's basement) over B (working minimum-wage and living alone), and if X
 311 prefers B over C (having a million dollars and living with someone he hates), then X may
 312 be perfectly transitive (i.e., A preferred over C), yet one would consistently observe X
 313 choosing A and consequently having no money. Transitive people, according to textbook
 314 labor-leisure tradeoffs, can consistently choose to have no money. Having no money does
 315 not imply that one has been money-pumped.

316

317 We also observe many intransitive choices among people with good incomes. Intransitive
 318 agents may be more willing to (perhaps inconsistently) choose higher-risk endeavors with
 319 higher expected returns. Or perhaps highly consistent individuals consistently save less,
 320 supply less labor, make impatient time tradeoffs in favor of cash flows with lower present
 321 value, or are consistently more risk-averse, therefore accumulating less wealth.

322 The previous paragraphs argued that: (1) transitivity does not imply positive wealth
 323 and (2) intransitivity does not imply having zero wealth. Therefore, the degree to which
 324 one is transitive and the extent of one's money holdings are logically unrelated. Although
 325 wealth can be an important normative metric for evaluating how well different decision
 326 procedures perform, the degree to which people conform to consistency axioms such as
 327 transitivity is manifestly not a welfare measure. Using wealth as an implicit performance
 328 metric in support of accepting transitivity as a rationality axiom, as money-pump
 329 arguments do, is logically inconsistent.

330 Hierarchies of rationality based on different sets of axioms with different degrees of
 331 stringency face a wholly analogous problem for those who propose using them to make
 332 normative comparisons. Just as we lack theoretical and empirical links that reliably
 333 associate degrees of conformity with the transitivity axiom to wealth, proponents of new
 334 axiomatizations of bounded rationality who argue for their normative interpretation face
 335 the same problem. Does conforming or diverging from more and less stringent axiomatic
 336 formulations of bounded rationality provide any interesting information about well-being,
 337 or show us how people ought to make decisions?

338

339

340 **2.3. Characterizations of bounded rationality using consistency axioms do not provide** 341 **the units of measure needed for meaningful normative analysis**

342 There is another more subtle methodological contradiction in the money-pump argument's
 343 appeal to wealth as an auxiliary performance metric. The problem is more general: in
 arguing why an axiom should be regarded as such (i.e., assented to without evidence, or

344 accepted without explicit testing), it is necessary that those justifications appeal to other
 345 normative criteria to avoid circularity. But the methodological premise in axiomatization
 346 programs is the logical sufficiency of the axioms as a characterization of rationality. If the
 347 compelling normative principle is, for example, wealth, then why not simply study the
 348 correlates of high-wealth-producing decision procedures and rank those procedures
 349 according to the wealth they produce? An even more serious problem is that consistency
 350 axioms, in addition to being logically unrelated to wealth, are (as far as the available
 351 evidence has shown) at best only weakly—and sometimes inversely—related to a broad
 352 spectrum of important performance metrics that empirical investigators of well-being have
 353 identified.

354 Consider, for example, accumulated wealth, lifespan, self-reported happiness, rates of
 355 illness, and measures of social well-being (Bruni & Porta, 2007) such as the number of
 356 people who can be counted on to provide shelter or lend a car in the event of an emergency.
 357 One advantage of these non-consistency-based performance metrics is that they are
 358 measured in free-standing units that are easy to interpret. They also facilitate
 359 straightforward interpersonal comparison. Unlike consistency-based norms that can
 360 rationalize any single choice analyzed in isolation and impose internal restrictions only on
 361 sets of two or more choices, non-consistency-based performance metrics provide
 362 normative scales that can be applied to single choices, acts, and inferences.

363 Consistency norms can facilitate interpersonal comparison (e.g., the fraction of
 364 observed choices or number of days when an individual's choice data satisfy transitivity).
 365 They are rarely used this way in welfare economics, however. It is far from clear that doing
 366 so would reveal anything interesting about well-being or economic performance.
 367 Regarding accumulated wealth on standard risk and time preference decision tasks in the
 368 experimental laboratory, my own work (Berg, Biele, & Gigerenzer, 2013; Berg, Eckel, &
 369 Johnson, 2014) reveals the opposite of what the hierarchy of rationalities view, using
 370 consistency-based definitions of rationality and bounded rationality, would predict.
 371 Consistent risk and time preferences are negatively correlated with cumulative payoffs in
 372 experimental decision tasks. Those who conform to expected utility theory's axioms do so
 373 by consistently avoiding risk and earning lower-than-average expected returns. Those who
 374 conform to time consistency tend to be consistently impatient, sacrificing cash flows with
 375 larger present value in favor of smaller earlier payments. Consistent Bayesian beliefs
 376 about cancer risks correlate with less accurate subjective beliefs (Berg, Biele, &
 377 Gigerenzer, 2008).

[AQ3]

378 Although axiomatic formulations of bounded rationality adopt less stringent
 379 requirements of internal consistency, internal consistency remains the sole arbiter of
 380 normative evaluation in this research program (Manzini & Mariotti, 2007, 2010, 2012).
 381 Rather than adopting consistency as the singular standard of rationality (even though this
 382 singular standard shows up in different forms across multiple attempts to axiomatize
 383 bounded rationality), those working on normative implications of bounded rationality may
 384 discover that consistency has less to do with performance and well-being than what is
 385 promised by the axiomatization program's claims to provide exhaustive characterizations
 386 of rationality.

387 The methodological regularity of the consistency school using multiple normative
 388 criteria informally, while claiming that only one criterion—internal consistency—is
 389 needed to formally define bounded rationality, can be stated more generally. We observe
 390 proponents of axiomatic bounded rationality arguing for the intuitive appeal of
 391 consistency axiom α (asking us to assent to and therefore regard α as axiomatic) by
 392 claiming: \uparrow agents who violate α (e.g., transitivity) will be worse off according to the

393 auxiliary normative performance-metric μ (e.g., wealth). To avoid the tautology, agents
 394 who violate α will perform poorly according to the standard of not violating α . Axiomatic
 395 characterizations of rationality *must* invoke and make reference to multiple normative
 396 concepts.

397 If I am correct that a non-tautological argument in favor of axiomatic rationality
 398 *requires* external evaluation by making reference to at least one auxiliary normative
 399 criterion μ , then the goal of providing rigorous foundations and exhaustive
 400 characterizations of bounded rationality by introducing the weakened axiomatization
 401 α' cannot succeed. By succeed, I mean succeed methodologically according to its own
 402 criterion of rigorously and exhaustively characterizing rationality as a set of allowable
 403 behavioral patterns (realizations of choice data) consistent with α' . Conforming to α' is
 404 justified because, relative to irrationality (i.e., not conforming to any set of axioms on the
 405 list of axiomatizations considered), it improves performance according to μ . The external
 406 or auxiliary metric μ is not part of the normative framework logically implied by α' ,
 407 however. How, then, can α' be regarded as exhaustive, complete, and self-contained as a
 408 normative characterization of bounded rationality?

409 Regarding the relationship between bounded and neoclassical rationality axioms, one
 410 observes that axiomatizations of bounded rationality typically nest perfect rationality as a
 411 special case. For example, the sequential choice axioms α' of Manzini and Mariotti (2007,
 412 2010), when strengthened by the additional requirement of transitivity, contain neoclassical
 413 preferences α as a subset in terms of rationalizable choice data. Choice data that satisfy
 414 neoclassical preferences necessarily satisfy Manzini and Mariotti's axioms. Similarly,
 415 prospect theory α' , when restricted to linear probability weighting and no loss aversion (i.e.,
 416 $w(p) = p$ and $\lambda = 1$, in Tversky and Kahneman's, 1992, notation) with a globally concave
 417 value function, contains risk-averse expected utility preferences α as a special case.
 418 Expected utility theory with risk-neutral preferences, once again, recovers an earlier
 419 normative standard of expected value maximization. What ties these models together is the
 420 mathematical operation of weighted averaging, which may have little to do with the mental
 421 processes actually used to make important decisions over risky lotteries.

[AQ4]

422 Another example is the quasi-hyperbolic beta-delta function (Phelps & Pollak, 1968),
 423 which—as interpreted by David Laibson and behavioral economists advocating its use as a
 424 utility function that captures time inconsistency—plays the role of the weakened axiom (or
 425 more flexible functional form) α' . Used in the bounded rationality literature to represent
 426 bounded willpower, it shows up as a technical generalization of a mathematically
 427 convenient discounting model (rather than a veridical description of people's mental
 428 processing when facing intertemporal tradeoffs), which contains standard exponential
 429 discounting α as a special case (when the hyperbolic discounting parameter $\beta = 1$).⁷

430 Non-circular justifications of bounded rationality axioms (α') and rational choice
 431 axioms nested as special cases (α) must, in general, refer to auxiliary metrics of
 432 performance (μ). As with the standard definition of rational preferences as completeness
 433 and transitivity, the consistency axioms used to characterize bounded rationality make
 434 logical errors in both directions: these axiomatizations are both too strong and too weak.
 435 They are too strong in that they rule out inconsistent behavior that nevertheless achieves
 436 high performance according to μ . And they are too weak because choices that score badly
 437 according to μ are permitted as satisfying rationality defined in terms of axiomatic
 438 consistency. If μ is the performance metric that speaks to economists' intuition, then the
 439 methodological question that remains unanswered in the consistency school's
 440 axiomatization program is: why not directly study high- μ versus low- μ behavior and its
 441 correlates?

442 The axiomatization program in bounded rationality seeks to universally and
 443 exhaustively characterize a hierarchy of rationalities— not by directly ranking levels of
 444 performance μ but by the stringency (i.e., smallness) of allowably consistent actions.
 445 Three nested axiomatizations of (bounded) rationalities, $\alpha \Rightarrow \alpha' \Rightarrow \alpha''$, is interpreted as:
 446 choice data that satisfies α are more rational than those that satisfy α' , which are more
 447 rational than those satisfying α''). There are more sets of actions (choice datasets)
 448 rationalizable by α' (α'') than by α (α'). Because the set of α -rationalizable choice patterns
 449 is more stringent, we are asked to interpret choice data in this smaller set to be more
 450 rational than choice data consistent only with α' but violating α . Choice data consistent
 451 with α'' but violating α' is less rational still.

452 There is no indication in Manzini and Mariotti (2010, 2012), for example, of where this
 453 descending hierarchy of rationalities stops, except by the following ad hoc rule. Choice
 454 data that are not rationalizable by the least stringent list of axioms that the authors happen
 455 to include in the considered set of axiomatizations are regarded as irrational. Thus, if only
 456 two flavors of bounded rationality, α' and α'' , are present in this hierarchy, then α'' serves
 457 as the de facto boundary separating bounded rationality from irrationality. This boundary
 458 is a theoretical **artifact** of the modelers' choice of which list of axiomatic definitions to
 459 include in their analysis.

460 If this hierarchy of rationalities provided a compelling normative standard or pointed
 461 toward a new way of doing welfare economics, then one would expect economists to have
 462 accumulated a large body of empirical evidence linking intransitivity, expected utility
 463 violations, non-Bayesian beliefs, and non-Nash play— all frequently studied forms of
 464 inconsistency— to substantially diminished well-being. We await the arrival of such
 465 evidence.

466 Axioms themselves are not the target of the criticism above. The relevance of normative
 467 analysis rests on objects analyzed by axioms and the units of measure that can be associated
 468 with them. For example, Sen's (1985, 1991) and Sugden's (2004, 2008) normative analyses
 469 axiomatize rankings of choice *sets* rather than *choices* themselves. These authors'
 470 axiomatizations of partial orders on choice *sets* contribute— substantively to welfare
 471 economics precisely because a plurality of normative concepts is explicitly applied.

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3. Contrasts between consistency and ecological rationality schools

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The methodological value of the ecological rationality school's approach to normative
 analysis is explained in Gigerenzer and Selten (2001), Smith (2003), Berg (2003, 2010, in
 press-a), Gigerenzer (2004), Berg and Gigerenzer (2006, 2007, 2010), Gigerenzer, Todd and
 The ABC Group (1999), Todd, Gigerenzer, and The ABC Research Group (2012), and
 Hertwig, Hoffrage, and The ABC Research Group (2013). These authors argue that Herbert
 Simon's normative view of bounded rationality is misinterpreted by the consistency school.

According to one widespread interpretation of Herbert Simon (e.g., Jolls et al., 1998),
 bounded rationality can be understood in terms of three challenges to neoclassical
 assumptions of unboundedness: (1) unbounded cognitive capacity, (2) unbounded willpower
 or self-control, and (3) unbounded self-interest. The consistency school interprets departures
 from assumptions (1) and (2) as irrationality, maintaining the assumption, as neoclassical
 economists do, that full rationality requires (1) and (2). According to this view, individuals
 who fail (1) and (2) are pathological because they cannot achieve as high a level in their
 respective objective functions as unboundedly rational individuals can.

Simon (1978) writes that the very notion of cognitive capacity— and the associated
 notion of cognitive limitation— is not meaningfully defined without making reference to

491 the environment in which decisions are made. If, for example, food is uniformly
 492 distributed on a plane representing an organism's choice set over which it searches for
 493 food, then vision and memory are unlikely to influence nutritional performance or be of
 494 any benefit in terms of improving the organism's search procedure. Because random
 495 search achieves nutritional targets just as well as those that use vision and memory, there is
 496 no sense in which improved vision and memory should be required for assessing the
 497 rationality of the decision-maker and its search procedures in that environment. Human
 498 contexts where forgetting and ignoring information can be beneficial appear in the
 499 ecological rationality approach to modeling bounded rationality (Berg, Abramczuk, &
 500 Hoffrage, 2013; Berg & Hoffrage, 2008, 2010; Berg, Hoffrage, & Abramczuk, 2010).

501 Ecologically rational behavior is required to be well-matched or well-calibrated to the
 502 environment in which it is used. This matching concept that defines ecological rationality
 503 permits *some* generalizations of the form: 'decision procedure D performs well according
 504 to the performance metric μ in the set of environments E .' Universality of a single
 505 normative concept is explicitly rejected, however, in the ecological rationality school,
 506 because performance is quantified in units of measure that apply to a specific set of
 507 environments. Analysis of ecological rationality requires one to carefully circumscribe the
 508 range of environments in which a given behavioral strategy performs adequately or
 509 otherwise.

510 Gilboa (*in press*) writes in support of pluralistic approaches rather than the *one-axiom-*
 511 *fits-all-contexts* approach to normative analysis characteristic of both neoclassical and
 512 behavioral economics. Similarly, Gilboa, Postlewaite, and Schmeidler (2009, p. 288)
 513 write:

514 We reject the view that rationality is a clear-cut, binary notion that can be defined by a simple
 515 set of rules or axioms. There are various ingredients to rational choice. Some are of internal
 516 coherence, as captured by Savage's axioms. Others have to do with external coherence with
 517 data and scientific reasoning. [W]e should be prepared to have conflicts between the different
 518 demands of rationality. [...] But the quest for a single set of rules that will universally define
 519 the rational choice is misguided.

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522 3.1. Bounded rationality's move from purely descriptive to explicitly normative

523 Tversky and Kahneman (1986) argued for a research program that maintains strict
 524 separation between normative and descriptive analysis. Contemporary behavioral
 525 economics enthusiastically undertook this program in the 1980s and 1990s, whose
 526 ground rules held that anomalous descriptive findings should not raise doubts about the
 527 normative authority of neoclassical rationality axioms. Thaler (1991) described the
 528 research program in behavioral economics explicitly in this way, going to great pains to
 529 reassure unconvinced readers that behavioral economics posed no threat to the
 530 neoclassical normative framework and, in fact, had nothing to add to normative economics
 531 since the singular normative standard of adherence to consistency axioms had already
 532 reached a state of perfection (Berg, 2003).

533 Tversky and Kahneman (1986), in the conclusion of their article, however, suggested a
 534 role for anomalous behavioral findings to influence policy, by helping those who deviate
 535 from the orthodox normative model to better conform. After Thaler's (1991) article—
 536 as the descriptive finding became more widely accepted that consistency axioms frequently
 537 failed empirical tests and top-ranked economics journals began publishing more
 538 behavioral papers—Thaler changed his view regarding the limited normative scope of
 539 behavioral economics. He went on to argue for enlarging the behavioral program (which

540 was previously limited to purely descriptive phenomena) by launching a new normative
 541 research program. The new normative research program he advocated, however, was to
 542 adhere strictly to the consistency school's approach to bounded rationality, applying the
 543 descriptive finding of widespread irrationality (i.e., violations of consistency axioms) to
 544 produce prescriptive policy advice. He has been joined by many other behavioral
 545 economists since.

546 Rather than a sea change that opened normative inquiry to a wider range of outcomes
 547 and measurement techniques, behavioral economists' vast empirical literature on **biases**
 548 and **deviations** from axiomatic norms of rationality – expected utility violations,
 549 preference reversals, time inconsistency, and non-Nash play in laboratory games – appears
 550 to have hardened the normative authority of neoclassical rationality based on consistency
 551 axioms. Axiomatic rational choice models may be descriptively wrong, the thinking goes,
 552 but they nevertheless provide reliable guidance about what people ought to do.

553 Critics of the consistency school's normative behavioral economics include some who
 554 have contributed substantially to the axiomatization literature in economics, such as Gilboa
 555 and Sugden. In his article titled, **Why incoherent preferences do not justify paternalism**,
 556 Sugden's (2008) argues for challenging the normative status of axiomatic rationality.
 557 He suggests that we can accept the descriptive validity of data showing violations of
 558 consistency axioms without accepting the common normative interpretation that such
 559 violations motivate new rationalizations for paternalistic policies (Sugden, 2004).

560 When normative theory and observed behavior come into conflict, behavioral
 561 economics typically follows the research program laid out in Tversky and Kahneman
 562 (1986) by unequivocally attributing error to the agent who violates consistency. That is not
 563 the only valid deduction, however, based on conflict between consistency-based normative
 564 theory and observed behavior. One might instead conclude that those normative principles
 565 previously thought to have prescriptive value are simply incomplete, or perhaps have a
 566 more limited range of applicability.

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3.2. **Optical illusions are not a good analogy for violations of consistency axioms**

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Thaler (1991, p. 138) writes,

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It goes without saying that the existence of an optical illusion that causes us to see one of two
 equal lines as longer than the other should not reduce the value we place on accurate
 measurement. On the contrary, illusions demonstrate the need for rulers!

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Normative analysis of bounded rationality would benefit from pursuing new normative
 586 criteria that classify decision procedures in ways that help assess whether they are well
 587 matched to the environments in which they are used according to the principle of ecological
 588 rationality (Gigerenzer & Selten, 2001; Smith, 2003). Instead of new normative criteria and

589 measures of performance, the consistency school maintains axiomatic consistency as the
590 reference point against which deviations comprise the normative outcome.

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4. Case study: Manzini and Mariotti's consistency approach to bounded rationality

594 Manzini and Mariotti (2007, 2010, 2012) provide an opportunity to demonstrate
595 methodological contrasts between the consistency and ecological rationality schools.
596 Despite these authors' stated goal of bridging the respective normative perspectives of
597 these schools, I will argue that these three papers of Manzini and Mariotti (MM) can be
598 classified unambiguously within the consistency school.

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MM undertake to axiomatize boundedly rational sequential choice by specifying
600 different sets of axioms that rationalize different choice procedures. These procedures
601 include the Rational Shortlist Method, Sequential Rationalizable Choice, and Categorize
602 Then Choose. Common to these distinct choice procedures is that they first shrink the
603 choice set to a smaller consideration set before finally arriving at a choice. In Sequential
604 Rationalizable Choice, the orderings (possibly partial) used in pre-choice stages, referred
605 to as *rationales*, represent a sequence of reasoning that permits intransitive cycles.
606 Violations of invariance are not permitted, however. Violations of invariance occur when
607 the inclusion of a strictly dominated element in the choice set reverses the ranking of two
608 others. A hierarchy then follows in which perfect rationality requires transitivity, bounded
609 rationality allows some violations (i.e., intransitive cycles) but not others (violation of
610 invariance, referred to as menu effects). Irrationality is a residual category indicated by
611 choice data that are not rationalizable either by perfect or bounded rationality axioms.

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MM (2010) propose that the axiomatizations which they consider can provide
613 'rigorous underpinnings' for non-compensatory or lexicographic heuristics, such as Take-
614 The-Best, in Gigerenzer, Todd and The ABC Group (1999). MM (2010, 2012) also claim
615 that their axiomatic characterizations of bounded rationality help advance welfare
616 economics. Although there is much to admire technically and in MM's (2012) frankness
617 regarding gaps between their axiomatizations of bounded rationality and veridical mental
618 processes, they are explicit in insisting on consistency as the sole normative criterion of
619 importance. Consequently, their claims about bridging gaps toward the ecological
620 rationality approach and advancing welfare economics appear invalid.

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The Take-The-Best heuristic makes a binary inference by considering a vector of cues or
622 signals, one at a time following a sequence that is particular to the context in which it is used.
623 Each cue may or may not be decisive in pointing toward an inference, a feature that is well
624 captured by the partial orders that MM use as rationales. When a cue is decisive, this single-
625 reason prediction supersedes or trumps all subsequent cues in the sequence. As soon as one
626 cue makes an inference, the heuristic stops, and all subsequent cues are ignored, which
627 Gigerenzer refers to as one-reason decision-making. The theory that ignoring information
628 can improve performance draws on theoretical, agent-based, and experimental studies
629 (Baucells, Carrasco, & Hogarth, 2008; Berg & Hoffrage, 2008, 2010; Berg et al., 2010;
630 Bookstaber & Langsam, 1985; Kameda, Tsukasaki, Hastie, & Berg, 2011). Although MM
631 and Gigerenzer agree that limiting the information required to make choices and inferences
632 is intuitively appealing, the normative criteria they use are in conflict.

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Within the context of the consistency school, MM no doubt make substantive
634 contributions by identifying an axiomatic framework that can account for (i.e., provide a
635 characterization of) decision procedures which proceed in steps, reducing the size of an
636 unmanageably large choice set before arriving at a final decision. Many decisions studied
637 in the social sciences follow this structure: Maslow's hierarchy of needs; home buyers who

638 impose non-compensatory restrictions to shrink the feasible set of affordable homes down to a
 639 smaller consideration set; Yee, Dahan, Hauser, and Orlin's (2007) analysis of how consumers
 640 choose mobile phones; or Berg's (2014) analysis of business owners' location choice.

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641 Gigerenzer's approach is to investigate how the mind might work (i.e., heuristics) and
 642 then undertake normative analysis by testing which classes of environments a heuristic
 643 performs well in. In contrast, MM are primarily interested in the gap between what the
 644 heuristic user is allowed to do according to a particular set of axioms versus what an
 645 omniscient, perfectly rational agent would have done, which produces a labeling scheme
 646 describing a ranked hierarchy of axiomatic rationalities. The main finding in MM (2007) is
 647 to characterize a family of boundedly rational choice procedures that can account for
 648 these observed anomalies (p. 1824).

649 The word anomalies is important for identifying MM's normative model, which is
 650 most explicit in MM (2012). Anomalies refer to choice data that reveal inconsistencies
 651 (i.e., violations of rational choice axioms). By their account, it is the gap between observed
 652 human behavior and the norm of axiomatic consistency that makes the phenomenon
 653 interesting and, as it turns out, pathological: MM (2010) repeatedly label inconsistency as
 654 irrational, categorizing several distinct forms of alleged irrationality with respect to
 655 neoclassical consistency. MM's stark characterization of inconsistency as pathological
 656 reveals that their core normative standard is rationalizability with respect to a set of
 657 consistency axioms. Despite Manzini and Mariotti's sympathy for Gigerenzer, Selten, and
 658 the work of others in the ecological rationality school, the normative and descriptive
 659 content of MM fall squarely in the consistency school.

660 Like other rationalizability and representation theorems in the consistency school's
 661 axiomatization program, the axioms themselves offer no *how-actually* explanations.
 662 Instead, the characterizations that rationalizability and representation theorems provide
 663 are demonstrations from a thought experiment: if decision-makers conformed to a set of
 664 axioms, then the following restrictions on observed choice data would be satisfied. MM
 665 (2007) are correct that their model makes testable predictions, where prediction means: if
 666 people conform to the axioms, then certain inconsistencies should not be observed.
 667 A multi-category empirical test of this form is the main investigation in MM (2010).

668 In contrast to MM's use of the term, Gigerenzer reserves the term *prediction* to mean
 669 out-of-sample predictive accuracy. Gigerenzer's heuristics predict specific choices and
 670 inferences, whereas MM (2012) classify the observation space into subsets—not specific
 671 choices—that are consistent with different axiomatic characterizations of rationality,
 672 irrationality, or intermediate forms of quasi-consistency labeled boundedly rational.⁸

673 The opening lines of Manzini and Mariotti (2010) state: 'If people are irrational, how
 674 are they irrational? And how can we describe their behavior and perform welfare
 675 analysis?' Unfortunately, MM's theory makes no out-of-sample predictions about well-
 676 being or performance (i.e., no predicted difference among rational, boundedly rational,
 677 and irrational people's dollars, years of life, happiness, or percentage-point deviations
 678 measuring inverse objective accuracy). One is therefore hard-pressed to see how their
 679 model—whose description of behavior consists of labeling choice data according to the
 680 sets of axioms they satisfy—helps us perform welfare analysis.'

681 Suppose we had datasets for every person in a population measuring which bucket of
 682 axiomatic rationality they fall into. What could an applied business decision-maker do
 683 with that? What policy question facing an organization, city, or state, or what theoretical
 684 issue in welfare economics about efficiency of market outcomes, could be advanced by
 685 having data tagging each individual's conformity with sets of axioms in MM (i.e., each
 686 person's choice data labeled *rational*, *boundedly rational*, or *irrational*)?

687 One is left to wonder, because the word **welfare** appears only in a footnote and the
 688 concluding paragraph of MM (2010): **To conclude, we believe that the [model] offers one**
 689 **possible solution to the hard problem of welfare analysis in the context of boundedly**
 690 **rational choice.**

691 Perhaps, MM have in mind that their characterization of bounded rationality (violating
 692 transitivity while satisfying other weaker consistency axioms) could be used to make
 693 people's choice data conform to weaker standards of bounded rationality, although no
 694 justification as to why this would be individually or collectively desirable is provided.
 695 Or perhaps their categorization of choice data into different buckets, labeled as distinct
 696 types of irrationality, is an implicit suggestion for others to quantify welfare by assigning
 697 smaller welfare losses to those whose data exhibit less severe inconsistencies (i.e., better
 698 versus worse flavors of irrationality).

699 Despite MM's professed interest in non-compensatory heuristics and their
 700 commendable discovery of a weaker set of consistency axioms that rationalize some of
 701 these heuristics, the over-riding normative criterion in their analysis is no different than
 702 neoclassical economics: internal consistency. MM do not embrace a pluralistic toolkit of
 703 normative metrics that reveal how well decision procedures perform in specific
 704 environments— in units of welfare that connect to recognizable (popular or scientific)
 705 conceptions of thriving and living well. A final problem with MM's labeling scheme and
 706 hierarchy of rationalities is the suggestion that people who conform to stricter consistency
 707 axioms are more rational and therefore enjoy superior well-being. The link between
 708 subject and predicate in this proposition appears without substantiation.

709 In Lipsey and Lancaster's (1956–1957) theory of the second best, the **negative**
 710 **corollary** states: when moving from an outcome with $V > 1$ violations of the constraints
 711 required for Pareto optimality to a new outcome where one of the previously unfulfilled
 712 constraints is now satisfied (i.e., $V - 1 > 0$ constraints violated), a Pareto improvement
 713 need not follow.

714 By analogy, everyone may be worse off when ascending the hierarchy of imperfect
 715 rationalities (Güth & Kliemt, 2001). MM provide no theoretical link explaining why
 716 conforming to increasingly stringent axioms of bounded rationality makes us individually
 717 or collectively better off.

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720 **4.1. Example of wrong inferences and policies based on using the wrong mental model**

721 **Figure 1** presents a simplified non-compensatory decision tree for choosing a mobile
 722 phone (oversimplified for the purpose of illustration) to demonstrate several points in favor
 723 of non-compensatory or lexicographic decision-tree models that are fundamental to
 724 Gigerenzer's methodological point of view. The example draws on Yee et al.'s (2007)
 725 study of shopper behavior when choosing mobile phones from a website featuring 100
 726 mobile phones that can be compared along 16 hedonic features. The combinatorics of
 727 pairwise rankings for all 100 phones along 16 features is an overwhelming task: 16
 728 $\times 100! / (2! \times 98!) = 79,200$ pairwise comparisons. To economize on time and cognitive
 729 effort, it stands to reason— according to both Manzini and Mariotti (2007) and Gigerenzer,
 730 Todd, and The ABC Group (1999)— that a smart shopping strategy *could* proceed by
 731 imposing a few non-compensatory restrictions that effectively shrink the consideration set
 732 from 100 phones to a smaller, more manageable, set.

733 In the model shown in **Figure 1**, the non-compensatory restriction imposed at the first
 734 stage concerns weight: if a phone is too heavy, it is excluded from consideration and its
 735 other features (e.g., price) do not influence choice whatsoever. Other possible non-

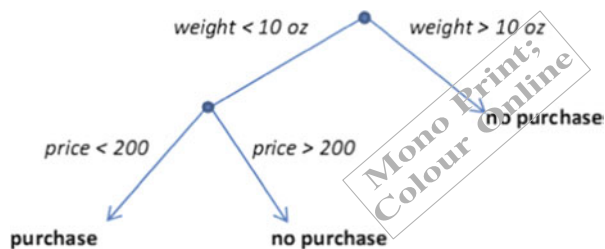


Figure 1. Decision tree for purchasing a mobile phone (or reducing a large feasible set to a smaller consideration set).

compensatory threshold conditions that could be included in a more veridical model might include phones' memory, speed, camera features, color, and network and contract details.

Table 1 supposes that the feasible set contains only four phones. The phone in the first row is light enough (9 ounces < 10 ounces) and therefore makes it to the next branch of the decision tree. But this phone turns out to be too expensive (\$250 > \$200) resulting in a 'no purchase' decision. The phone in the second row is both lightweight and inexpensive enough, resulting in a 'purchase' decision. The third and fourth phones listed in Table 1 are much cheaper, but—and here is the point that distinguishes non-compensatory models from virtually all choice models based on tradeoffs—the price variation on phones listed in rows 3 and 4 play absolutely no role, because these phones are too heavy and therefore eliminated from the consideration set at an earlier stage. The phones in rows 3 and 4 violate the weight threshold, and the decision tree therefore discards them from the consideration set irrespective of price.

When an economist encounters choice data generated by people employing a non-compensatory decision procedure, but mistakenly uses the standard toolkit of choice models, then their models are likely to make wrong inferences about the effects of phone characteristics on purchase decisions, no matter how flexible the functional form. The reason the inferences are wrong is because the model of mind is wrong. Models that allow all features of the phone to trade off against each other wrongly assume that the mind pays attention to and integrates variation among all right-hand-side features. To demonstrate this point, consider what the statistician who estimates a compensatory probabilistic choice model based on the choice data in Table 1 (generated by the non-compensatory decision process in Figure 1) 'learns' from his mis-specified model. A regression of purchase decisions on price and weight (linear probability of purchase conditional on price and weight) based on Table 1 data is:

$$\text{Probability of purchase} = -2.509 + 0.201 \text{ ounces} + 0.008 \text{ price}.$$

The mis-specified compensatory regression model implies that the consumer is more likely to purchase a phone when it is heavier and more expensive. Mis-specified estimates

Table 1. Cues and purchase outcomes according to the non-compensatory decision.

Weight in ounces	Price in dollars	Purchase decision (y = 1 if yes, y = 0 if no)
2	250	0
9	199	1
11	50	0
12	0	0

785 pointing in the wrong direction are qualitatively the same for probit, logit, and virtually
 786 any other probability model based on a nonlinear transformation of a linear index in phone
 787 features, because the linear index makes the model compensatory, whereas the true mental
 788 process is non-compensatory. Statistical significance is not at issue either, because if
 789 consumers make non-compensatory choices based on the decision tree in Figure 1, then
 790 scaling up the number of observed purchasers (essentially replicating the data in Table 1
 791 any number of times) will result in an arbitrarily high degree of statistical significance for
 792 the mis-specified model. More generally, estimating a compensatory model when the data-
 793 generating process is in fact non-compensatory, as this stylized example shows, can lead to
 794 mistaken inferences— both theoretical *and* empirical— and high-cost policy mistakes.

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5. Conclusion

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Economists working on models of bounded rationality in both the consistency and ecological rationality schools draw inspiration from Herbert Simon, although the emphasis they place on consistency versus adaptation and the normative criteria they use to evaluate what it means to make good decisions are different. Bounded rationality in the consistency school shares with neoclassical economics the central methodological importance of modeling behavior as if it were a solution to a well-defined optimization problem based on a scalar-valued objective function subject to constraints. Bounded rationality in the consistency school also shares with neoclassical economics an a priori or definitional commitment to internal logical consistency as *the* singular normative criterion that trumps all others. By including a larger number of free parameters than the neoclassical models nested within them as a parameter restriction, models of bounded rationality in the consistency school would appear to allow for a wider range of descriptive possibilities. Agents whose boundedly rational behavior is specified as an optimal choice rule that depends on *psychological* parameters measuring bias with respect to the neoclassical ideal of perfect consistency can be sorted into classes of behavior that violate perfect neoclassical consistency in various ways or by varying degrees. The singular normative standard of consistency in bounded rationality models that allow descriptively for different degrees of conforming to consistency axioms is the same normative standard that guides much of the revealed preference literature and neoclassical economics more generally.

In contrast, the ecological rationality school explicitly uses multiple normative criteria and is consequently more eclectic.⁹ There is a difference between explicitly embracing multiple normative criteria (fitting the definition of the ecological rationality school) versus implicit or tacit application of multiple normative criteria (which does not fit the definition of ecological rationality and is characteristic of analysis relating to rationality axioms in the consistency school). This distinction has substantive implications and is not merely stylistic.

The consistency school argues that individuals whose choice data conform to axiomatic rationality, denoted α (representing a short list of axioms such as transitivity and completeness), are most rational; those whose choice data conform to a less stringent, or boundedly rational, set of axioms, denoted α' , are moderately rational; and those whose choice data violate α' (necessarily violating α as well, because the sets of choices it allows are nested in that of α') are irrational. By applying this formulation to welfare economics, the consistency school's approach to bounded rationality tacitly assumes that there are auxiliary performance metrics (wealth, in the case of money-pump arguments) that depend on this axiomatic hierarchy of rationalities. An example of tacitly referring to multiple normative metrics while insisting there is only one singularly important metric among them is demonstrated by researchers who measure degrees of conformity with axioms on

834 the one hand, and wealth on the other, but then characterize rationality solely by the
 835 axiomatic standard— even though conformity with axioms and wealth could be
 836 substantively different metrics that may, in principle, exhibit positive, negative or zero
 837 correlation. I presented such examples in Manzini and Mariotti's work, which
 838 characterizes bounded rationality as an intermediate degree of conformity with respect
 839 to axiomatic rationality.

840 The implicitness or non-specificity regarding the question of which performance
 841 metrics really matter leaves open a wide interpretive gap regarding how, for example,
 842 lawmakers and regulators might (mis-)apply this framework based on a hierarchy of
 843 axiomatic rationalities. Are we to believe (without evidence) that raising a population's
 844 rate of conformity with consistency axioms would lead to greater wealth or other
 845 substantive improvements in well-being? Unfortunately, normative assertions based on
 846 axiomatic characterizations of bounded rationality appear to rest only on vague
 847 suggestions that rankings of different individuals' degrees of conformity with lists of
 848 axioms (based on differing degrees of internal consistency) can tell us how to do welfare
 849 economics. The opacity of suggested and implied mappings from any proposed hierarchy
 850 of axiomatic rationalities into meaningful performance metrics (like wealth or health)
 851 winds up obscuring how changes in the environment (especially policy changes which are
 852 the object of normative analysis) might affect the individual and aggregate outcomes that
 853 determine well-being or social welfare (measured as multivariate outcomes comprised of
 854 multiple indicators or performance metrics in the ecological rationality school).

855 Absent strong evidence that axiomatic characterizations of rationality based on
 856 internal consistency can tell us what we want to know about well-being, our normative
 857 analysis would do better (from the view of the ecological rationality school) to put aside
 858 the axioms and instead directly study those individual and aggregate outcomes that matter
 859 for well-being (possibly multivariate characterizations thereof). If conformity with
 860 consistency axioms were strongly correlated with other performance metrics (e.g., wealth,
 861 health or accuracy) in a particular class of decision tasks (where logical consistency is
 862 highly rewarded), then axiomatic rationality might, in principle, serve as one component
 863 used to evaluate ecological rationality. Ecological rationality attempts to understand
 864 which factors influence the multiple decision processes that produce well-being.
 865 As uncontroversial as that perhaps sounds, it appears that disagreement on the singularity
 866 of consistency versus the normative pluralism of ecological rationality may likely
 867 continue to influence and circumscribe the ways in which economists characterize
 868 bounded rationality and the normative interpretations given to them.

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871 **Notes**

- 872 1. Some observers distinguish axioms made for technical convenience (e.g., continuity of preference
 873 orderings) from what are— arguably— more substantive requirements of rationality (e.g., ruling
 874 out intransitive cycles). This distinction is not clear-cut, however, according to Gigerenzer's
 875 (1991) tools-to-theory heuristic, describing how ideas that first appear in the social sciences as
 876 technical tools, such as linear regression and Bayes' rule, later reappear as veridical descriptions
 877 of mental or cognitive process. The tools-to-theory heuristic is an apt description of shifts that took
 878 place during the last half of the twentieth century in the interpretation of preference axioms.
 879 Axiomatizations of rational preferences over commodity bundles (or risky payoff lotteries) were
 880 first introduced as technical requirements guaranteeing that a preference ordering could be
 881 represented as utility (or expected utility) maximization. These technical requirements
 882 subsequently evolved into broad normative interpretations for how well-functioning minds
 ought to make decisions, with the novel implication that experimental tests of consistency with
 respect to preference axioms could be interpreted as a litmus test for individual rationality.

- 883 2. Analogous calls for improved units of measure in evaluating well-being appears in Karabell's
884 (2014) critique of GDP and its numerous shortcomings for making scalar-valued comparison
885 across countries and through time.
- 886 3. It is worth emphasizing that the criterion of achieving good-enough levels on the performance
887 metrics relevant to a particular environment easily accommodates multivariate characterizations
888 of well-being. For example, suppose that good-enough levels of both material wealth and health
889 are joint requirements for success. If a choice falls below an appropriately calibrated threshold
890 of health, then no improvements in income can satisfy this environment-specific definition of
891 success, because it incommensurably requires minimum levels of both wealth and health.
892 Similarly, improvements in health cannot offset insufficient wealth. This example underscores
893 that **good-enough** or satisficing profiles of vector-valued normative metrics are perfectly
894 compatible with normative analysis in the ecological rationality school based on notions of
895 adaptive success that depend incommensurably on multiple performance metrics.
- 896 4. Real-world relevance is an explicit motivation that appears repeatedly in the writing of many,
897 but not all, researchers working on models of bounded rationality. Rubinstein (2001), for
898 example, rejects the notion that the success of theoretical models should be assessed in terms of
899 real-world relevance or applicability to public policy.
- 900 5. For example, despite decades of research, do we know enough to feel confident that monetary
901 policy pursuing zero or negative interest rates will stimulate economic growth? While this might
902 appear to be a non sequitur given that microeconomic choice models are the focus in most of the
903 literature on revealed choice, the methodological commitment to maximization of a stable
904 objective function (whether neoclassical or behavioral) profoundly influences (or rationalizes) a
905 wide range of high-stakes policy decisions. If economists considered a broader universe of
906 behavioral decision processes, then prediction might become more difficult. But doing so would
907 also expand consideration of unintended consequences (allowing, for example, the possibility
908 that agents abruptly shift their response rules to policy tools) to help avoid policy mistakes and
909 perhaps discover simpler approaches that would achieve policy makers' goals— by better
910 understanding how consumers and investors actually make decisions, what they respond to in
911 particular environments, and what they ignore.
- 912 6. In his defense of non-representationality, Grüne-Yanoff (2013) distinguishes *how-possibly* from
913 *how-actually* explanations. He argues that both classes of explanations, each with their
914 respective role in generating meaningful learning opportunities, can function productively—
915 even complementarily— in theorizing and model making.
- 916 7. See Rubinstein (2003) for more detailed critique and a procedural alternative that he advocates
917 as intuitive and reasonable although it violates multiple consistency axioms.
- 918 8. Anand (1993) argues that choices made from choice sets with different numbers of elements (e.g.,
919 MM's choice sets of size 2, 3, and 4) cannot be compared and that inconsistent rankings which
920 depend on size of the choice set are to be expected and should not be regarded as irrational.
- 921 9. Names such as Gigerenzer, Selten, and Vernon Smith can easily be associated with the
922 ecological rationality school, although the taxonomy's boundaries can be interpreted more
923 broadly. For example, institutional economists such as Veblen (and many since) drew on
924 criticisms of rational choice made by psychologists to suggest methodological changes in the
925 normative framework underlying neoclassical economics. Similarly, evolutionary economists
926 seeking to explain innovation, creativity and entrepreneurship undertake to expand their
927 normative analysis beyond that of neoclassical consistency as the singular definition of
928 rationality. Many economists explicitly embrace multiple normative metrics applying them
929 specifically in well-defined domains rather than universally, which places their normative
930 framework squarely in the ecological rationality school, even though such authors do not apply
931 that label to describe their own work: for example, Witt (2003), Weizsäcker (2005), Schubert
(2012), and Wegner (2009). A similarly rich normative literature interrogating competing
notions of rationality appears in the Austrian economics literature (e.g., Caplan, 2000).

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LAQ17

LAQ8

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