

University of Otago Visitor Network Access

Welcome to the University of Otago! You can access the network/Internet here using the following services:

UO_Guest

If you are visiting the University of Otago and only require Internet access you can use our **UO_Guest** network.

To log in or create a **UO_Guest** account:

1. Connect to the **UO_Guest** wireless network (SSID) on your device.
2. If the **UO_Guest** portal does not appear, open a web browser and browse to an Internet website. You will be re-directed to the **UO_Guest** portal page.
3. If you already have a **UO_Guest** account, you can log into it here. Otherwise click on the 'Don't have an account?' link.
4. Fill out the details with your Username (you can create your own), First name, Last name, plus a valid email address, then click 'Register'.
5. Your login details will be displayed on screen. Please write these down or take a snapshot for your later reference. An email with your login details is also sent to the email address you have supplied.
6. Click 'Sign on' and agree to the Acceptable Use Policy to complete your login process.

A **UO_Guest** account provides access to the Internet for up to:

- two weeks (14 days)
- 5GB data per day
- two devices at a time

Your **UO_Guest** account expires after either the two weeks from creation or seven consecutive days of no activity. You can then create a new one if needed.

Note: If your device has logged in to another University network using a University username (staff, student or external), you will not be able to access the **UO_Guest** network on that device.

eduroam

If you are a visitor to the University of Otago from another eduroam-participating institution, you are able to use the **eduroam** service for secure wireless network access using your authentication credentials from your home institution. **eduroam** should appear as a wireless network option (SSID) on your mobile device or laptop.

The security settings you use to access **eduroam** at the University of Otago are shown below. More detailed information will be provided by your home institution – please contact your own IT support first for assistance.

eduroam security configuration

SSID	eduroam
Authentication Method	PEAP-MSCHAPv2
Wireless Security Type	WPA2-Enterprise (802.1X/EAP)
Encryption Type	AES-CCMP

Do you have a question or need assistance? Please contact the ITS Service Desk:

- Tel 64 3 479 8888 or 0800 479 888
- Email its.servicedesk@otago.ac.nz