How to connect to the eduroam Wi-Fi service at another location using Windows 10

These instructions will help University of Otago staff and students connect to the eduroam wireless (Wi-Fi) service at participating locations. The default eduroam WLAN settings for your laptop are:

| Eduroam Wi-Fi Security Configuration | |
|--------------------------------------|---|
| SSID | eduroam |
| Security | WPA2-Enterprise (802.1X/EAP) |
| Authentication Method | PEAP-MSCHAPv2 |
| Encryption Type | AES-CCMP |
| Login User Account | <university username="">@otago.ac.nz</university> |
| Validate Server Certificate | AddTrust External CA Root OR AusCERTServerCA.crt |

The Trusted Root CA certificate can be downloaded here if required: https://www.quovadisglobal.com/QVRepository/DownloadRootsAndCRL.aspx

Select: QuoVadis Root CA2 SHA1 - RSA - 4096 Download as DER

QuoVadis Root CA2 SHA1 - RSA - 4096 Valid until: 24/Nov/2031 Serial: 05 09 CRL: http://crl.quovadisglobal.com/qvrca2.crl Download as DER - Download as PEM

Setting up an eduroam wireless connection at another location using Windows 10

This section provides step-by-step instructions to configure your eduroam WLAN settings.

 Once you are at the eduroam-participating location, click on your Network Connections icon (wireless bars) in the system tray, and click on eduroam from the available wireless networks, then click Connect





 You will be prompted to enter your University of Otago username (in the format <username>@otago.ac.nz) and password.

Click OK.

3. You will be prompted to accept the credentials (security certificate) from the authentication server. Click on the **Connect** button.



4. Open your web browser and go to http://www.otago.ac.nz to confirm that you are connected to the eduroam network. If this step fails, please reconnect to the eduroam wireless network by disabling then re-enabling your Wi-Fi. You will be asked for your University of Otago login credentials again.