University of Otago
Library Strategy 2023-2028

University of Otago
Te Whare Wānanga o Otāgo
NEW ZEALAND

Whakataukī

**Mā kā hinekaro ketu
o ia whakatipuraka
e hura kā mea hou**
The searching minds
of each generation
reveal new things

Ko te aroka
Vision

Te Tiriti-led connectors of people and knowledge for the flourishing success of diverse communities and the benefit of society

Ko te uarataka
Mission

Enrich local, national, and global scholarship for the creation and sharing of knowledge

Values

Manaakitaka
Respect; Understanding; Kindness

Pono
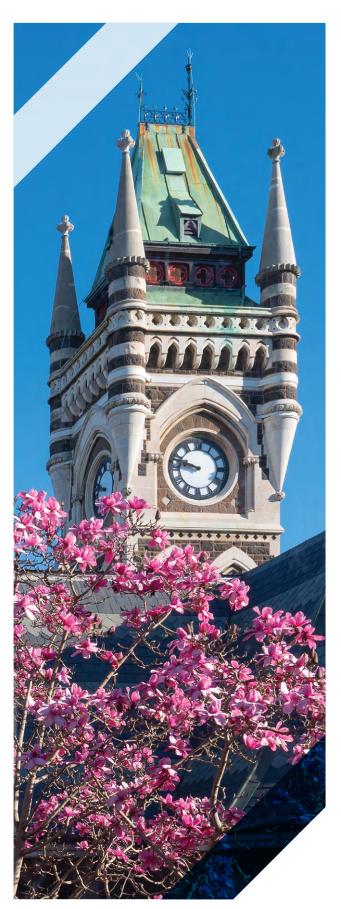Integrity; Honest; Trusting; Accountable

Māhirahira
Curiosity; Open; Positive; Feedback

Whakawhanaukataka
Community; Engage; Collaborate; Encourage

Context

This strategy sets the direction and focus for the library to 2028, in the context of the University Vision 2040, Pae Tata: Strategic Plan to 2030, the Māori Strategic Framework, Pacific Strategic Framework, and Sustainability Framework. The library contributes to the success of diverse communities including students, researchers, academic and professional staff as well as the public, with priority for members of identified equity groups. A key marker of success is how we respond to the aspirations of Māori and Pacific communities, inside and outside the University. The use of the word 'scholarship' is intended to be inclusive of all study, learning, teaching, and research by all diverse communities. The University Values and Library Guiding Principles influence all aspects of library activity and are touch points to regularly revisit. The Strategic Themes determine the focus for library service developments and guide the content of the rolling two-year detailed implementation plan. Each individual colleague is connected to the operational plan through their Performance and Development Review objectives. Two supporting tactical strategies ensure digital and high-quality customer experience are ubiquitous.

Guiding Principles

Whakamanatia Te Tiriti
to elevate Mātauraka Māori

- strengthen relationships with mana whenua and engage with te ao Māori
- partner with Māori to leverage opportunities to connect, collaborate and create knowledge
- make everything we do welcoming, responsive and accessible to Māori

Ensure Sustainability
for society, the environment, and the economy

- affirm the value of the Library with our communities
- innovate services so that they are effective, and efficient
- allocate resources to balance current needs and long-term aspirations

Build a contemporary and diverse workforce
nurture library staff

- strengthen the library team to be more inclusive, and reflective of diversity in Aotearoa
- learn through collaboration, communicating, sharing, and supporting each other; we work as a team
- develop our staff to strengthen capacity, transform practices, and respond to change

Strategic Themes

Partner for success
to build strong, reciprocal, and respectful relationships to develop, and deliver services

- strengthen relationships and representation with Māori, Pacific and diverse communities, and networks
- partner to build, diversify, curate, preserve, digitise, and share collections
- co-create space, and services through engagement with our communities
- connect people with information and expertise for learning, teaching, research, and well-being

Transform spaces
to provide inspiring, inclusive digital and physical environments

- co-create culturally welcoming spaces that support connection, collaboration, knowledge sharing and learning
- support varied modes of learning and engagement
- enhance access for Māori, Pacific and diverse communities
- apply universal design principles and accessibility standards

Enhance learning and teaching
for student success

- empower students in their collaboration, learning and knowledge creation
- enable access to content that meets students' needs
- build on students' strengths, enable academic success, and foster lifelong learning
- partner to embed skill development into coursework to build upon student success

Amplify research
to promote research impact and engagement

- apply sustainable, and open practices to make research more visible, accessible, and re-usable
- build and activate collections to support scholarship, and to broaden community engagement
- use our expertise to develop information infrastructure, and enhance research workflows
- provide expertise at the point of need to foster impactful research