

# How to connect to the eduroam Wi-Fi service at another location using Windows 7 (Ultimate edition with Service Pack 1)

These instructions will help University of Otago staff and students connect to the eduroam wireless (Wi-Fi) service at participating locations. The default eduroam WLAN settings for your laptop are:

Eduroam Wi-Fi Security Configuration	
SSID	eduroam
Security	WPA2-Enterprise (802.1X/EAP)
Authentication Method	PEAP-MSCHAPv2
Encryption Type	AES-CCMP
Login User Account	<university_username>@otago.ac.nz
Validate Server Certificate	AddTrust External CA Root <b>OR</b> AusCERTServerCA.crt

The Trusted Root CA certificate can be downloaded here if required:

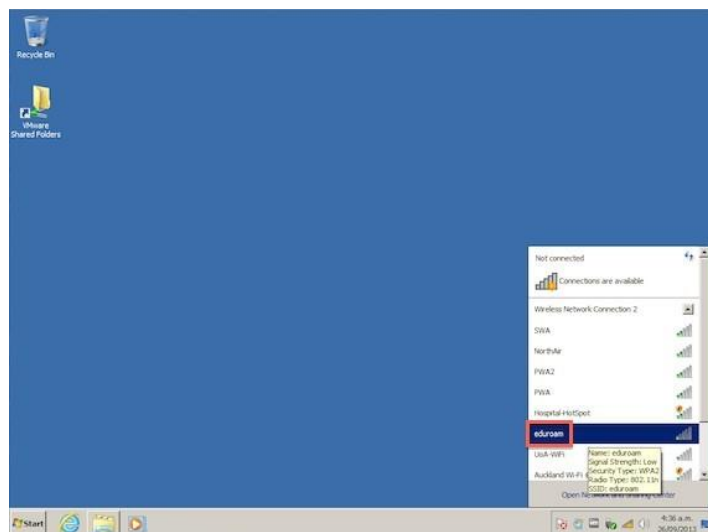
<https://www.quovadisglobal.com/QVRepository/DownloadRootsAndCRL.aspx>

**Select:** QuoVadis Root CA2  
SHA1 - RSA – 4096  
Download as DER

<b>QuoVadis Root CA2</b> SHA1 - RSA - 4096	Valid until: 24/Nov2031 Serial: 05 09 CRL: <a href="http://crl.quovadisglobal.com/qvrca2.crl">http://crl.quovadisglobal.com/qvrca2.crl</a> <a href="#">Download as DER</a> - <a href="#">Download as PEM</a>
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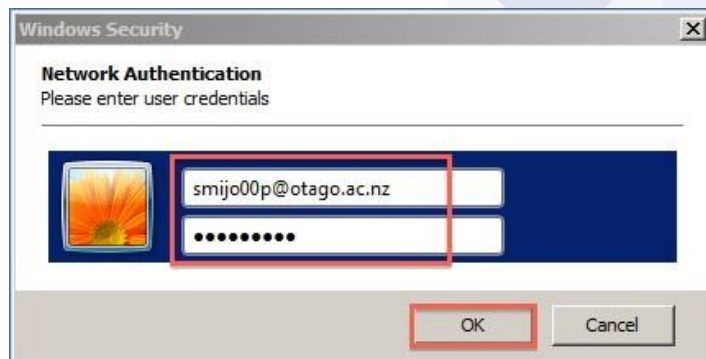
This section provides step-by-step instructions to configure your eduroam WLAN settings.

1. Once you are at the eduroam-participating location, click on your **Network Connections** icon (wireless bars) in the system tray, and click on **eduroam** from the available wireless networks.



- In the **Network Authentication** window, enter your University of Otago username (in the format <username>@otago.ac.nz) and password.

Click **OK**.



- You will be prompted to accept the credentials (security certificate) from the authentication server. Click on the **Details** arrow.



- Check that the RADIUS server is wlan.otago.ac.nz and the Root CA is AddTrust External CA Root.

Click the **Connect** button.



Open your web browser and go to <http://www.otago.ac.nz> to confirm that you are connected to the eduroam network. If this step fails, please reconnect to the eduroam wireless network by disabling then reenabling your Wi-Fi. You will be asked for your University of Otago login credentials again.

Please contact AskOtago if you need any help with setting up Windows 7 for eduroam: phone 64 3 479 7000 or 0800 80 80 98 or email [askotago.it@otago.ac.nz](mailto:askotago.it@otago.ac.nz)