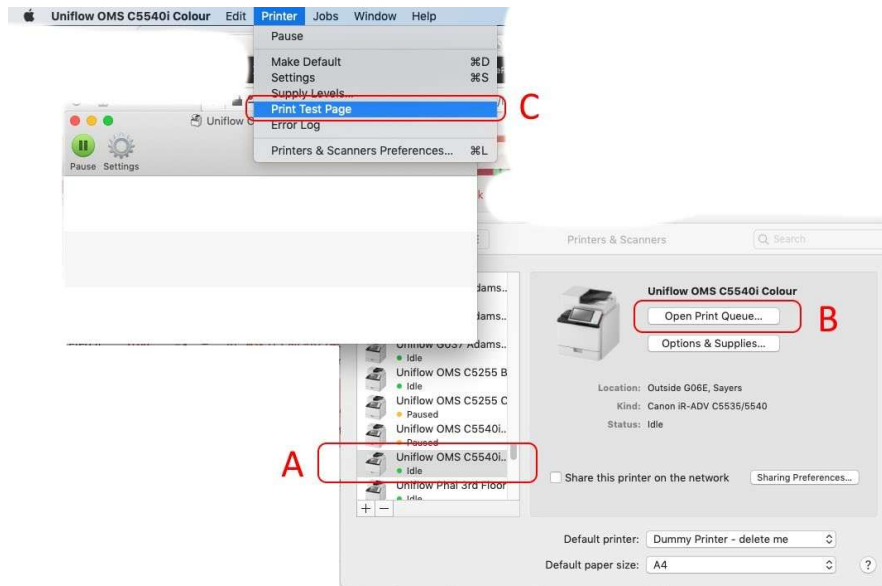
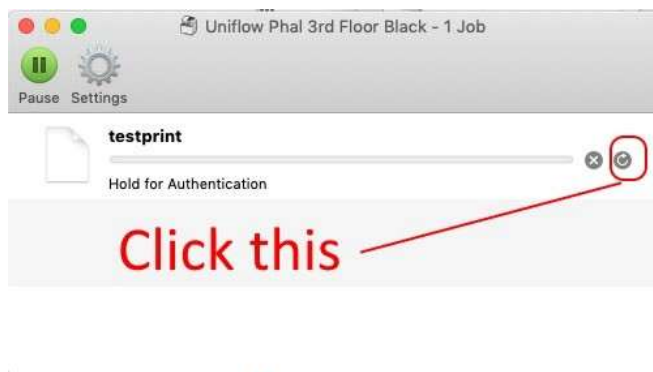


## Authentication for UniFLOW for Mac OS

1. Select the printer to authenticate to (A in image).
2. Click *Open Print Queue...* (B in image).
3. Choose *Print Test Page* from the *Printer* menu (C in image).



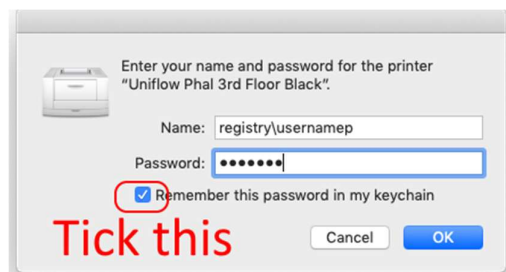
The test page will get stuck, *Hold for Authentication*, click the *Reload* icon.



When prompted enter your University username and password:

- For Staff: registry\staffusername and password
- For Students: student\studentusername and password

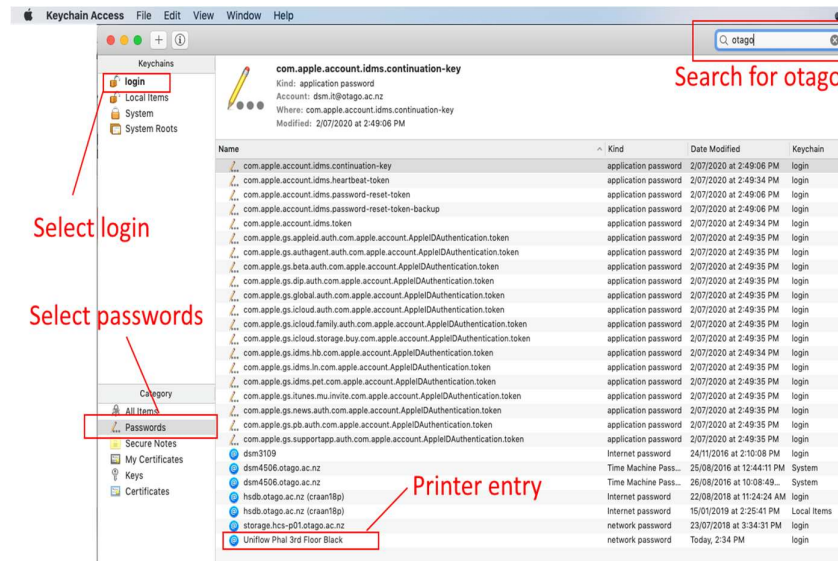
Check the box "Remember this password in my keychain".



Wrong password stuck in Keychain (either delete entry or update password and/or username) – Optional for fixing issues where authentication fails.

The Keychain Access app is located in the *Utilities* folder which is in the *Applications* folder.

1. Select the keychain named login and the category of *Passwords*, search for **otago**
2. Double-click any entries that look like a uniFLOW printer/server.



An entry for uniFLOW will have the server address of **smb://unf-rpsd-p01.registry.otago**.

You can check "Show password" and update the password to the correct one and/or fix username or close this and back at the previous screen select the entry and delete the "bad" entry from the keychain – choose *Delete* from the *Edit* menu of Keychain access.



Contact AskOtago if you need any help with authenticating uniFLOW in Mac OS:

Freephone 0800 80 80 98 (within New Zealand)

Freephone 1800 46 82 46 (within Australia)

Tel +64 3 479 7000

[Enquiry form](#)

[Online chat](#)