

How to connect to the eduroam Wi-Fi service at another location using iOS

These instructions will help University of Otago staff and students connect to the eduroam wireless (Wi-Fi) service at participating locations. The default eduroam WLAN settings for your iPhone, iPad, or iPod Touch are:

| Eduroam Wi-Fi Security Configuration | |
|--------------------------------------|--|
| SSID | eduroam |
| Security | WPA2-Enterprise (802.1X/EAP) |
| Authentication Method | PEAP-MSCHAPv2 |
| Encryption Type | AES-CCMP |
| Login User Account | <university username>@otago.ac.nz |
| Validate Server Certificate | AddTrust External CA Root OR AusCERTServerCA.crt |

The Trusted Root CA certificate can be downloaded here if required:

<https://www.quovadisglobal.com/download-roots-crl/>

Select: QuoVadis Root CA2
SHA1 - RSA - 4096
Download as DER



This section provides step-by-step instructions to configure your eduroam WLAN settings.

1. Once you are at the eduroam-participating location, go to **Settings > Wi-Fi** and find the **eduroam** wireless network.



2. You will be prompted to enter your password. Enter your University of Otago username (in the format <username>@otago.ac.nz) and password.

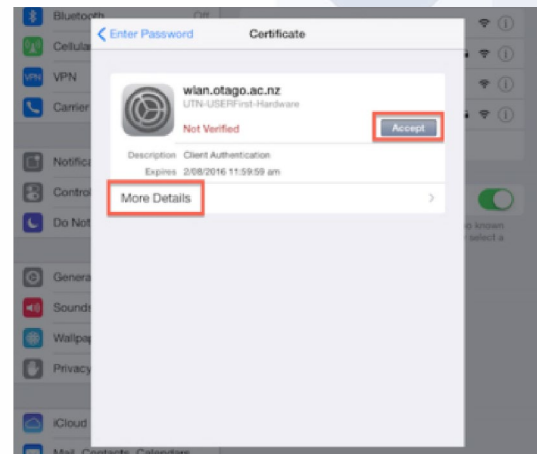
The **Mode** should be **Automatic**.

Click **Join**.

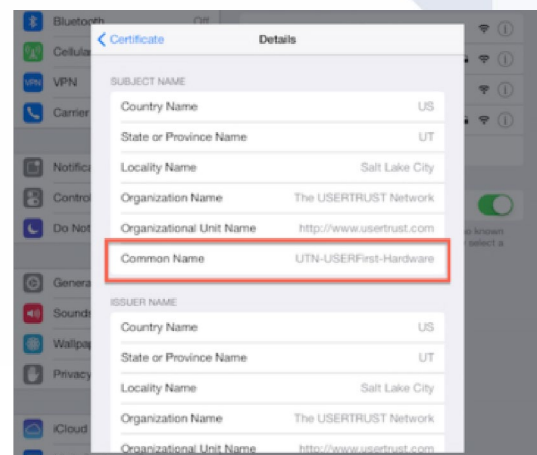


- You will be asked about the Certificate (wlan.otago.ac.nz).

Click on **More Details**.



- Check that the **Common Name** in the details is **UTNUSERFirst-Hardware**. Go back to the Certificate window and click **Accept**.



- You are now connected to the eduroam network. Click on **eduroam** to check that you have been assigned an IP address (this will be different at each location).



Open your web browser and go to <http://www.otago.ac.nz> to confirm that you are connected to the eduroam network. If this step fails, please reconnect to the eduroam wireless network by disabling then reenabling your Wi-Fi. You will be asked for your University of Otago login credentials again.

Please contact AskOtago if you need any help with setting up iOS for eduroam: phone 64 3 479 7000 or 0800 80 80 98 or email askotago.it@otago.ac.nz