Clinicians are motivated to facilitate informed, shared decision making. However, this is difficult to achieve in practice.

**What does this mean for you?**

**Targeted professional development and reflective practice to help clinicians:**
- increase their awareness and insight
- reduce unintended bias
- develop advanced communication skills
- understand patient perspectives
- address ethical issues

**Health system improvements:**
- Multi-disciplinary teams including psychologists and patient advocates
- Specialist national centre in Aotearoa/NZ

**What’s needed?**

**References**

**Acknowledgements**
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**Methods:**

- Interviews with 22 clinicians working with DSD throughout Aotearoa/NZ
- Iterative thematic analysis: Braun & Clarke (2006) provides the methodological base for this qualitative research.

**Findings:**
The clinicians considered that overall, decision making is shared. They felt a responsibility to provide clear clinical information and guidance to parents, but that it is the parents who are ultimately responsible for the final decision.

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**Background:**
- Gender is usually seen as a binary construct based on biology
- This is challenging for young people with DSD
- Clinical management & decision making:
  - are challenging, complex and often controversial
  - are ethically complex
  - involve multiple decision points
  - have divergent and sometimes uncertain consequences

**Research Question:**
What influences decision making for young people with DSD from a clinician's perspective?

**Influences on Decision making:**

- **Recognition of past mistakes/learning from patient experience**
- **Great expectations** - social norms and stereotypes
- **Communication Challenges**
- **Unintended Bias**
- **Availability of any psychological support as an essential component**
- **My job's a hormone doctor, I'm not a head doctor**
- **Always being careful that our own personal opinions aren’t overwhelming everyone. First and foremost, that’s why I think all of those parents and the best managed within a group setting. So, if you, you know, someone’s personal preference or bias isn’t following the advice you’re giving to the families,**

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**Conclusion:**